

# INSIDER THREAT DEFENSE

## Security Behind The Firewall Is Our Business

### Insider Threat Defense Client Satisfaction

Insider Threat Defense (ITD) can say with confidence that our clients are ranking us **#1** compared to the competition. Student and client comments are stating that our training and services are the most comprehensive, structured, holistic, resourceful and affordable available.

Since 2014, numerous training providers have popped up with Insider Threat Program Management Training. Some of our students have taken the competitions training and are still confused about how to implement and manage an Insider Threat Program. These students have then taken our training. We think you will be impressed with the comments listed below.

These comments came from student evaluation forms and from e-mails ITD received after students attended our training, or used our services. Some students or clients do not wish to reveal their names or the names of their organization or company. If you are interested in speaking to our clients for a reference, we can provide you with their contact information.

ITD past performance covers 7+ years of providing Insider Threat Program Development-Management Training and Insider Threat Risk Mitigation Services, to over [500+ organizations](#). ITD is extremely confident that you'll be happy with our training and services.

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Jim

Thank you for an amazing eye opening experience in your class. You and Shawn brought a lot to the table with such transparency. I will sing your praises to everyone I meet in the industry!

Jennifer Mansour  
Exelon Energy / BSC Security  
Intelligence & Security Analysis

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Jim

Thanks for the information. It was an awesome course! Lots of great information to digest and all very helpful!

Mary Solorzano  
Sargent Aerospace & Defense  
Export Compliance Manager & FSO

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Jim

This training was, by far, the most useful I've attended in years. I appreciate all the time and effort you and Shawn put in to helping us keep our information and ultimately our country more secure. Looking forward to more of your trainings.

Best Regards,

Heather A. Smolinski  
Price Waterhouse Coopers Public Sector LLP  
Director, Federal Security

Jim

I very much enjoyed the class - you and Shawn provided us with great information, tools and stimulating discussions. Yours and Shawn's breadth of knowledge on this subject is tremendous. I look forward to attending future classes and events.

Regards,

Denise Rottier  
Chenega Corporation  
FSO / Insider Threat Program Senior Official  
Security Strategic Business Unit

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I just completed this training and it is AWESOME ! Not like other Insider Threat trainings that I have tried.

If you want to do the NISPOM Change 2 correctly, you will take this course. It is packed with a tremendous amount of information and will get you excited about your own plan.

Those who only want to get by with bare minimal requirements may not find it as illuminating as I did. I am competitive by nature, so I like to put my best effort forward. We push ourselves hard to receive a "Superior" DSS rating each year since 2012. This Insider Threat Program Training course will help you do just that. There are 5 agency plans already written and available for your use, just choose one and extract only the parts that you need for your organization. Most of the work is done for you. There are some fascinating 'checklists' that you can include with your Insider Threat Program. Many of them contain things that you may not have thought of. You will receive a training certificate and the Insider Threat Security Specialist (ITSS) credential. There are 16 CEUs for this training---how can you say NO to something so good that grows YOU as a security professional and strengthens the security posture of YOUR ORGANIZATION... and don't forget the networking opportunities as well.

I highly recommend this course, the benefits are phenomenal. Thank you Jim -- Great course and wonderful presentation

Kind regards,

Tammy Breeding  
SES Government Solutions (SES GS)  
Corporate Security / F.S.O. / I.T.S.S.

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**Defense Security Service Senior Industrial Security Specialist**

The interaction between the whole group was phenomenal. The information you put out was unbelievable. I truly believe that everyone who attended left with much more knowledge than when they arrived. Your website is second to none!!! I am also going to let the powers that be know about the benefits of your course.

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**John Garland / CEO Garland Labs - Precession Machining And Engineering**

The Insider Threat Program Training (ITP) course I took provides more than just training. It provides a wealth of other FREE insider threat training and awareness courses, materials and job aids, all listed on the ITP training course / insider threat website portal. I can access the website from my computer or my tablet. Anyone looking to mitigate the insider threat in their organization should take the ITP training course. The course is an exceptional value at a very reasonable price. I give the course five stars \*\*\*\*\*.

**Sue Mascetti / Finance Department – Technology Solutions Company**

A lot of thought went into the development and design of the Insider Threat Program Training course, which is very structured and comprehensive. I am amazed at the amount of additional free insider threat training and awareness courses, supporting security courses, and related materials that provided. Compared to the competition, this course was substantially less and offered so much more. This course should be the benchmark that other insider threat program training courses are compared to.

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**Brian Davis / Defense Contractor - Insider Threat Program Manager**

I work for a large DIB contractor. I am responsible for my companies' insider threat program. I was looking for insider threat program training that aligned with the National Insider Threat Policy. I picked Insider Threat Defense because they were the only training provider that I could find that offered such extensive training for government and contractor insider threat programs. I am currently the only person developing my companies' insider threat program. Another training vendor broke down their insider threat training into three different certificates. After comparing both courses, the content appeared similar, but the amount of money and time my company would have lost for me to attend the other vendors training was not an option. This course, coupled with access to the insider threat program training course website, has greatly enhanced my knowledge of insider threat program development and insider threat risk mitigation techniques. Because of this training course and website, I feel in time I will become an Insider Threat Subject Matter Expert, like the instructor is.

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I recently had the pleasure of attending an Insider Threat Program Development course offered by Insider Threat Defense. I must admit, to my surprise I thought I was pretty knowledgeable on this subject matter, but there were out of the box scenarios provided by the course instructor Mr. Henderson, that gave me a different perspective. It's all about knowledge sharing with our colleagues, and as a security professional you would come to the same conclusion after attending this course. I have already implemented some techniques, tactics and procedures that I acquired from taking this comprehensive course.

Warren Holt, CISSP  
Division Head Assessment & Validation  
Office of Naval Intelligence

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Jim

Your Insider Threat Program training was EXCELLENT. I now know how to proceed with management for Insider Threat Program implementation. Thank you for the Insider Threat Program template. Your course provided more than I really expected and boy was it worth !!

Deborah Jans  
Corporate FSO  
SciTec, Inc.

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Jim

Thank you for teaching the class—I'm sure this was the most efficient way to get all the information to be compliant with the Insider threat program requirement. The handouts and disc are amazing with incredible reference materials available. I'm sure I'll be able to get this plan in order within the next couple of weeks. Jim, you are an excellent teacher, too. Obviously, you like this field to excel in. We all appreciate your knowledge and your leadership in the class! Pleasure meeting you.

Judith A. Meggitt  
President  
Sound & Sea Technology, Inc.

### **James Reeves / Government Contractor - Insider Threat Analyst**

The insider threat program training course I took has provided me with an abundance of information related to insider threats, in a short period of time. I needed to get my knowledge up to speed on insider threat program development in a limited amount of time. Attending this 3 day course provided me with just the knowledge I needed to assist my agency in developing an insider threat program. One insider threat training vendor required me to watch 12 hours of videos, plus attend a 3 day class, then take an online exam. When I factored in paying for and watching 12 hours of videos, travel costs to the other vendors training location, plus the costs of the 3.5 day training, and having to pay for the exam, the costs were more than double, so I picked the Insider Threat Defense course. Plus having access to a website that is constantly updated, instead of a cd, was a major selling point and the reason I took the course.

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### **Centers For Disease Control & Prevention**

The content of the Insider Threat Risk Mitigation Handbook and the compilation of resources both on the Insider Threat Program Training Reference website and in the handbook have been very helpful as we work our way through building a robust Insider Threat Program for CDC.

J. Drew Craig

Lead, Counterintelligence / Insider Threat & SCIF Operations

Public Health Intelligence Office

Office of Safety, Security, and Asset Management

Office of the Chief Operating Officer

Centers for Disease Control and Prevention

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### **U.S. Government – Insider Threat Program Analyst**

The Insider Threat Program training course was extremely informative and an important part for my position. The course was comprehensive with great supporting materials. In-depth reviews, discussions and examples were provided. There was lots of good information on insider threat investigations, decision criteria and triage. This course was very interesting and opened my eyes to the many different threats, including inadvertent disclosures by insiders.

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### **Corporate Security Investigator**

I recently participated in the 3-day Insider Threat Program Training course and received an Insider Threat Security Specialist Certificate. The course was extremely comprehensive providing both an in-depth understanding of a program framework, supported by tactical examples and templates to develop the program. The modules in the course were organized to provide a foundational understanding of the insider threats and data loss and privacy concerns. It built to an understanding of security roles and responsibilities, and then led to the elements needed for a successful program implementation. Overall, I recommend this course as a jump start to developing a program, along with the comprehensive library that Jim Henderson has built and maintains.

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Jim

Good information and a great class. Your class helped to validate where I was going with our Insider Threat Program to meet the NISPOM requirements. After your class I know that there is much more that I can do to make it an effective, meaningful program. I won't be able to implement everything but I certainly have the ammunition to argue for more than just meeting requirements.

Craig Beardsley

Facility Security Officer

Kansas State University

Hi Jim,

Thank you so much for this wealth of information! I'm almost finished with our Insider Threat Program...thanks to your course I had all the reference materials I needed!

Marcie Spalding, CSSO  
Security & Administration Lead, NBP  
Next Century

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Thank you so very much Jim! Our association with your company and training has helped us so much more than we ever expected! Thank you for all you have done to help us.

Dawn Young-Bermudez, President  
Intelliforce-IT Solutions Group  
Intelliforce Technology Partners

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Thank you James! The training and resources you provided were all extremely helpful. Now the work begins, but at least I know what to do to achieve the end results we need.

Andrea Parr  
Executive Administrative Assistant / FSO  
Rocky Research

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Thank you so much for the very informative class!

Jennifer Davis  
Operations Manager And FSO  
BIAS Corporation

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The content you provided was great!

Jacqueline E. Groark  
Southern Company

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Thank you so much! The class was very informative. Thanks again!

Sabrina T. Hood  
TBN/TRA Thermatech

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I work within the area of security and thought my knowledge was pretty broad. I am responsible for my company's Insider Threat Program. Looking for training in certification based on and in alignment with the National Insider Threat Policy, I ended up picking Insider Threat Defense. They have the widest ranging and definitely the deepest dive training course available, at a huge cost advantage for my company. My experience during training helped to shed light on the subject matter and having access to the Insider Threat Program Reference website has lifted my program further and enables me to ensure the program is above requirements. The knowledge base of the instructor was beyond approach and when mixed with his experiences kept my attention. I can see how the DIB will benefit as a result of this course as my experience is that in many cases security is an additional duty rather than their full time job. The instructor assumes nothing when he includes Basic Security Practices as part of this training. I can recommend this course with ease and the ever important savings of money makes that easier yet.

Alan Pierce, Government Contractor, DIB/FSO  
Insider Threat Security Specialist  
NAVISTAR Defense

Thank you for coming to Georgia and teaching the class. I found it to be informational, and will use some of the tools learned to develop our Insider Threat Program.

Yvette V. Blanton  
FSO/Office Manager  
Kellstrom Defense, A Merex Group Company

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I like to say thanks for providing the Insider Threat Training Course. I find the training very valuable and I know the attachments you provided will help in our Insider Threat Program.

Georgia White  
Manager of Research Security Office  
FSO/CSSO/ECO/ISSM

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Thank you James. It was a valuable course and I am definitely recommending it to my peers in the industry.

Roxanne Carol Timothy  
Associate Facility Security Officer  
COMSEC Custodian  
Thornton Tomasetti  
Weidlinger Corporate Security

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James

The class was awesome and provided a plethora of information. Once again, a pleasure in meeting you and your presentation was on point and very well planned.

Juan Davis  
ITS  
FBI Terrorist Explosive Device Analytical Center (TEDAC)

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Thank you for such a thorough and thought-provoking course. The reference materials alone were well worth the price, and your delivery and personal experience put this class over the top.

Thanks again for your time!

Marcie Spalding, CSSO  
Security & Administration Lead  
Next Century Corporation

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Jim

I thoroughly enjoyed your course this week. It was definitely a fire hose of useful information.

René Ruiz, PMP, CISSP  
Government Security Operations Systems & Technology Manager  
NetApp Inc.

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Thanks Jim! Thanks again for the training! It was great!

Melinda Nauta  
Human Resources Rep / Staff Assistant V / AFSO  
VT Group

Thank you Jim---you are the best!

Really Enjoyed Your Class!!

Kim D. Hall  
Facility Security Officer  
Trinity Technology Group, Inc.

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Good Morning Jim,

Thank you [again] for the extremely informative and helpful Insider Threat Program Development training back in March.

Kindest Regards,

Brian C. George, PMP  
Facility Security Officer (FSO)  
Software AG Government Solutions, Inc.

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Jim

Just wanted to say thanks for the materials that were provided in Atlanta, GA for the ITP course at SRC back in January. I am just now getting to really dive into the binder and it is a solid outline of all actions that need to happen for a successful ITP.

Jonathan Camm  
Warehouse & Security Manager  
Final Mile Logistics

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Jim

It was a pleasure attending the excellent course your company delivered last week.

Regards,

Roger Stokes  
NXIS Enterprises.com  
President / CEO

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Jim

I really enjoyed the class in Torrance, CA and I learned a lot as well as receiving great tools. Thank you for a great and resourceful training.

Laura Cano  
Symvionics, Inc.  
FSO / Director HR

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Jim

Once again, great course and great information. I am certain that IMT's success with our Insider Threat Program will be a direct result of the information that you shared.

Thank you,

Eric H. Kersey  
FSO / CSSO | IMT Corporation

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Jim

Thank you so much for all the information presented during the class. This has greatly simplified the task of Insider Threat Program implementation.

Jim Hollopeter, Director, Technology Development  
GIT Satellite Communications

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Jim,

You did a nice job on the training. Discussions were positive and informative and the materials give us a significant head start on Insider Threat Program development.

Tim Linthicum  
Director, Government Security Programs  
Columbia, MD Site Manager  
Keysight Technologies, Inc.

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Jim

Thank you so very much for this post class informative email. Even after the class, you are still offering support and providing value! The Insider Threat Program Development class provided everything I hoped for and more!

Dawn Young-Bermudez  
President  
Intelliforce-IT Solutions Group / Intelliforce Technology Partners

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Jim,

Thank you for a very informative and rewarding training. It was everything advertised and more. You set the tone for the program by starting with and reinforcing how easy it would be to establish an Insider Threat Program. I can't wait to explore the resources you provided and start work on the Insider Threat Program Implementation template. Thank you for everything!

Barbara V. Parham  
Vice President, Corporate Operations  
Quality Support, Inc.



Mr. Henderson,

Thanks for the tons and tons of information and re-confirmation of information! What an awesome presentation! I have been to a lot of classes and quite a few recently on Insider Threat and none so thorough as yours. I appreciate everything.

Thanks again...I really did learn a lot and feel a lot better about what I am doing and the direction I am moving in with my own program.

Marianina St. Clair-MacPherson  
Facilities Security Officer &  
Physical & Industrial Security Chief  
Acting Qualifying Agent, Private Investigators Licensing Board  
SOC Hawthorne LLC

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Having recently taken Jim's insider threat training, I can vouch for him. His audience will always leave with an abundance of awareness, information, and helpful tools. Jim covers everything from IT controls to policy, training, and the never-fails-to-disappoint human factor.

Cindy Faith  
Tony Ward Consulting, LLC

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Thanks for the training and sharing your web site – so much really helpful information and awareness! Best wishes for your training upstart efforts.

Sharon Thomson  
Social Security Administration

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The Insider Threat training was very informative and helpful for OIS training purposes. I will be incorporating some of the material and videos into the trainings I host.

Michelle Reeves  
Social Security Administration

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This course was very informative and offered valuable information and contents.  
Social Security Administration Employee

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Hi Jim,

Just wanted to say I really enjoyed the training last week. Your course provided a great blue print to create my company's Insider Threat Program.

Thomas A. Stearns, CPP  
Enterprise Security,  
W.L. Gore & Associates, Inc.

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The Insider Threat Risk Mitigation Handbook is very clear and concise with great information. The PowerPoints presented were very clear. Thanks for this discussing each students questions individually.

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My company has a complex and great Insider Threat Program already. But by attending this course I confirmed we are on track, and I gathered new ideas to implement into my program. This class was fun, interactive and eye-opening. I enjoyed every interaction. Thank you Jim and Shawn. I suggest anyone that has an Insider Threat Program take this class. **Student Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received.

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My DSS Industrial Security Rep looked at the training materials and said they were great. **Student Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received.

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This was a great course and very detailed. It was a relaxed environment. The information and training materials provided are invaluable. **Student Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received.

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I liked the course. The format was great, with real world experienced instructors, making it easy to understand, and was very Interactive. **Student Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received.

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All the training was excellent. Very informative with real life situations and discussions were very helpful.

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I really liked the course. The approach of collaborative discussions was unique and beneficial. Jim has a wealth of knowledge and experience with the insider threat.

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I found the overall course to be excellent. I learned some additional information that I can take back that will help enhance my current Insider Threat Program. I also gained information that I believe will be beneficial to my Facility Security Officer, Information Systems Security Manager and IT department. Overall a great course.

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I would definitely recommend the Insider Threat Program Development training. I typically attend SANS training courses. This training was right on par with their courses.

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Jim's approach to teaching the course is outstanding. He teaches it at a real world level that can be understood by many individuals with different levels of experience. Jim tries to get students to think like a malicious insider, because malicious insiders don't care about regulations, policies, your insider threat program and risk management. His examples of how a malicious insider can steal data are simply outstanding. The Insider Threat Risk Mitigation Handbook is a great resource for assessing an organization for insider threat vulnerabilities.

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The training was very informative and provided me everything I need to start building my company's Insider Threat Program. The overview of insider threat incidents was mind blowing. Unfortunately DSS is not providing much help on NISPOM Conforming Change 2 implementation. Any training materials DSS has are way to basic. The instructor has way more knowledge than DSS and DSS Reps on implementation of an Insider Threat Program. It was also great having a DSS Rep in attendance for questions, and who appeared was also learning. This class should be the standard training class that all DSS Reps and contractors must attend.

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I would also recommend this course for Human Resources, IT and Legal as these departments generally have no understanding of the NISPOM Insider Threat Program requirements.

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I received a ton of information and documents to be used to create an Insider Threat Program. If I had not gone to this class, I would still be searching for answers from people who knew about the same as I did about an Insider Threat Program, which would be zero. I recommend this training to other soon to be Insider Threat Program Managers, and others who will be in the insider threat working group.

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I would absolutely recommend this course. You have defined the things that DSS hasn't done, in a very clear training package. **Student Rating:** The best security training course I have attended.

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The Insider Threat Program Development Training was a great course. DSS needs to make it the standard for all of Industry. **Student Rating:** This class is above average to compared to other training courses I have attended.

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I would absolutely recommend this course. Perfect course to be knowledgeable about Insider Threat Program requirements and why it is necessary to get all stakeholders on board. Great instructor, clear, relevant information. Great examples and concepts. Really appreciate all the class materials. **Student Rating:** This class is above average to compared to other training courses I have attended.

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What a fantastic course. I feel so prepared now and I plan to recommend his course to everyone in the Hampton Roads NCMS Group. The resources and templates you provided were awesome. This course far exceeded my expectations, and my expectations were high. **Student Rating:** The best security training course I have attended.

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I would definitely recommend this course. I wouldn't change anything. The format was perfect. The wealth of information provided was well worth the price. **Student Rating:** The best security training course I have attended.

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Excellent training and material. I will definitely recommending this training. **Student Rating:** This class is above average to compared to other training courses I have attended.

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The reference materials and checklists will be invaluable for setting up the Insider Threat Program, Policy, Training, Executive Management Buy-In and meeting DSS Compliance. Thanks so much for your outstanding support for this critical issue. **Student Rating:** This class is above average to compared to other training courses I have attended.

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I was glad to have attended this valuable course with detailed information on the insider threat. **Student Rating:** This class is above average to compared to other training courses I have attended.

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Absolutely phenomenal class and materials. Literally everything needed to build an Insider Threat Program. **Student Rating:** The best security training course I have attended.

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I would recommend this course to other security professionals. The DVD was awesome. All that information is great to have. **Student Rating:** This class is above average to compared to other training courses I have attended.

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I would definitely recommend course to peers seeking to establish an effective and robust Insider Threat Program. **Student Rating:** This class is above average to compared to other training courses I have attended.

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I think the class was great. There was a lot of great information provided. **Student Rating:** This class is above average to compared to other training courses I have attended.

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I would definitely recommend this course to other security professionals. Hands down the best. The information is the best I have ever seen. You did a splendid job of sharing this information. **Student Rating:** The best security training course I have attended.

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This was a great course with tons of valuable information. This gives me the tools to assist my FSO in setting up The Insider Threat Program. This course will help anyone who is in need of the material to create an Insider Threat Program from scratch. **Student Rating:** The best security training course I have attended.

I walked away with more information than I expected. The course covered both possessing and non possessing facilities. The instructor took the time to answer all questions and explained everything. **Student Rating:** The best security training course I have attended.

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The training cleared up a lot of ambiguity. I do not feel as overwhelmed about the NISPOM Insider Threat Program requirements, as I did before I came to the class. Excellent organization of contents. Jim was very knowledgeable which gives the course a lot of credibility. I would definitely recommend to other security professionals. **Student Rating:** This class is above average to compared to other training courses I have attended.

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The Insider Threat Program training provided excellent resources and real world examples of Insider threat incidents. I would highly recommend this training. **Student Rating:** This class is above average to compared to other training courses I have attended.

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This was an excellent course. The materials distributed will be an integral part of establishing our company's Insider Threat Program. **Student Rating:** This class is above average to compared to other training courses I have attended.

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I would definitely recommend this course. It is evident that the instructor is incredibly knowledgeable and I appreciate his willingness to share that knowledge. The Insider Threat Program template and resources alone were worth the cost of the course. **Student Rating:** The best security training course I have attended.

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I would highly recommend this course as it is very detailed and covers all the bases for Insider Treat Program development. **Student Rating:** The best security training course I have attended.

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I would definitely recommend the Insider Threat Program Development training. Jim is an awesome and interesting instructor. I learned a lot. **Student Rating:** The best security training course I have attended.

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I would definitely recommend this training. The course is designed to accommodate all possible "Insider Threat Risks". Jim updates and modifies the class to the audience. Don't change a thing with the delivery of the training. Additionally I will look to Insider Threat Defense for other security training in the future. **Student Rating:** The best security training course I have attended.

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I would definitely recommend this course. I went from near zero knowledge about Insider Threats, to feeling like an expert. **Student Rating:** The best security training course I have attended.

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I highly recommend this training to all Security Professionals who need guidance on implementing an Insider Threat Program in their facility. Very well-rounded information that is up to date. **Student Rating:** The best security training course I have attended.

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This training was very beneficial and helpful. Many questions were clarified and my confusion was reduced. Jim was very thorough, he took time to listen to students comments, questions and concerns. **Student Rating:** The best security training course I have attended.

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Please contact Insider Threat Defense with any questions about the Insider Threat Program Development-Management Training Course or other Insider Threat Risk Mitigation Services we offer.

**Jim Henderson, CISSP, CCISO**

**CEO Insider Threat Defense, Inc.**

**Insider Threat Program Development / Management Training Course Instructor**

**Insider Threat Vulnerability Assessor & Mitigation Specialist**

**Founder / Chairman Of The National Insider Threat Special Interest Group**

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