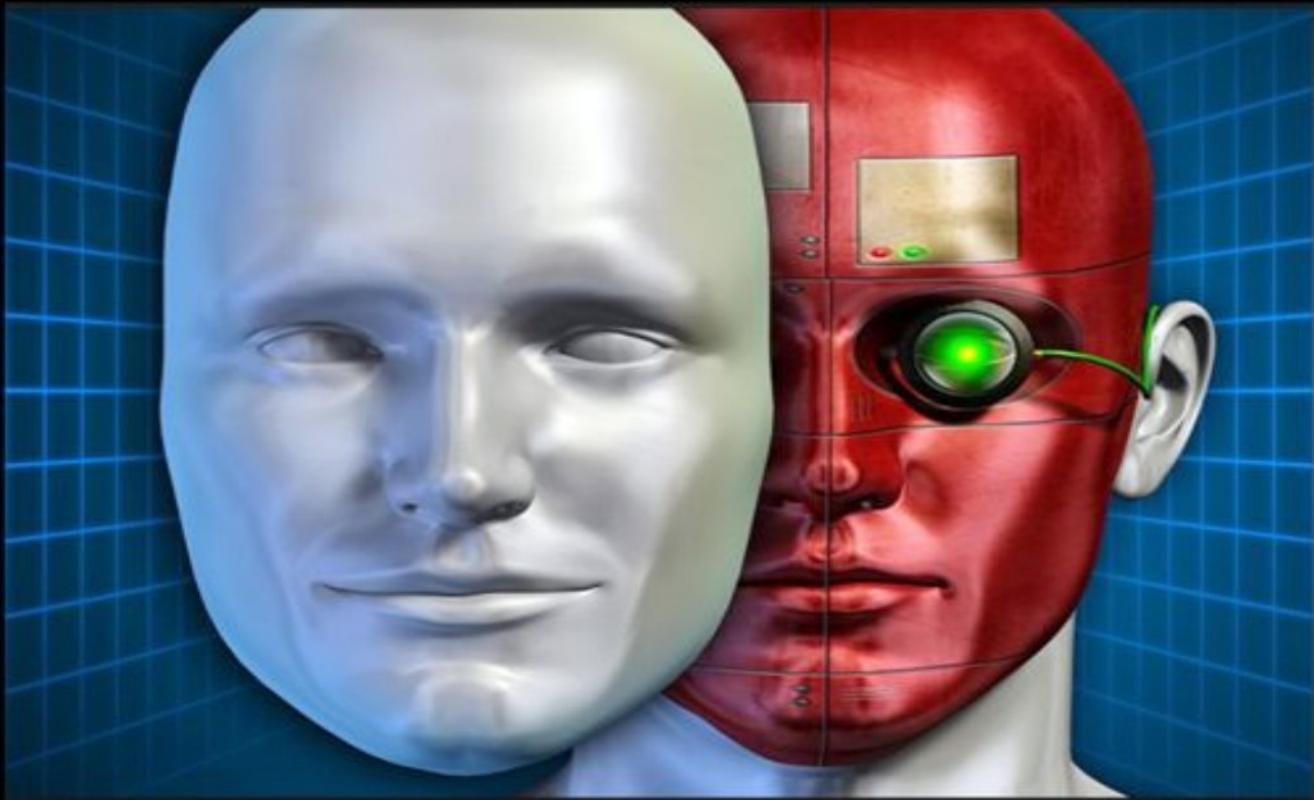


**INSIDER THREAT DEFENSE GROUP**  
**INSIDER THREAT PROGRAM**  
**DEVELOPMENT-MANAGEMENT**  
**TRAINING COURSE**

**INSIDER THREAT PROGRAM MANAGER  
CERTIFICATE**

**DON'T LET APPEARANCES FOOL YOU**



**THE INSIDER THREAT**  
**IS YOUR ORGANIZATION AT RISK?**

**[www.insiderthreatdefense.us](http://www.insiderthreatdefense.us)**  
**888-363-7241**

# **INSIDER THREAT DEFENSE GROUP**

## **Security Behind The Firewall Is Our Business**

### **Insider Threat Program Development - Management Training Course <sup>TM</sup>**

#### **Course Overview**

- This **2 day** training course will ensure the Insider Threat Program (ITP) Manager, ITP Senior Official (Insider Threat Analyst, FSO, CSO, CISO, Etc.), and others who support the ITP (Human Resources, IT, Network Security, Etc.), have the **Core Knowledge, Blueprint, Resources** needed for developing, managing, enhancing an ITP / ITP Working Group.
- ***The success of an ITP requires Key Stakeholder Commitments and Business Process Improvements.*** Students will leave this training with an **in-depth understanding** of the many underlying and interconnected components of an ITP that are required for successful Insider Threat detection and mitigation
- Insider Threat Mitigation also requires **mimicking the mind** of a Malicious Insider to assume their point of view. We incorporate the **Insiders Playbook of Malicious Tactics** into our training. This will help our students find holes in their organizations security defenses, before a **REAL** Malicious Insider does.
- Insider Threat Mitigation Training requires more then just attending a course, reviewing PowerPoint presentations and taking an exam. We provide our students with an ITP Management Toolkit. The toolkit provides students with a **How To - Step By Step Guide** (ITP Management Handbook), templates, resources and a variety of Insider Threat Vulnerability checklists, to ensure your organization has a **robust and effective** ITP. Except for the handbook, all training materials will be provided in electronic format (USB Thumb Drive).
- This training **exceeds** the requirements for establishing an ITP per National Insider Threat Policy, NISPOM Conforming Change 2, and other compliance regulations requiring Insider Threat Detection.
- This training is also very well suited for any organization or business that is not required to implement an ITP, but is concerned with employee threat identification and mitigation.
- This training will provide a clear business case for the necessary Security Investments (\$\$\$) and C-Suite Buy-In needed for ITP's / Insider Threat Mitigation.
- At the completion of this training, students will be **well versed** in how to develop, implement, manage or enhance an ITP, and have the in-depth knowledge to gather, correlate and analyze an extensive amount of raw data sources to detect and mitigate Insider Threat Risks.
- This training is based off the **Instructors Real World Experience** (10+ Years) helping the U.S Government (Department of Defense, Intelligence Community) and businesses develop robust and effective ITP's, using a methodical approach and ability to **Think Outside The Box**.
- This training will illuminate some of the **main trouble spots** we have encountered helping our clients develop or enhance their ITP's, or from Insider Threat Risk Assessments we have conducted.

## **Key Training Objectives - Students Will Learn**

### **Insider Risk Governance / Insider Threat Program (ITP) Management**

- ✓ How Damaging And Costly An Insider Threat Incident Can Be (Various Eye Opening Examples, Case Studies)
- ✓ The Legal Considerations On The Collection, Use And Sharing Of Employee Information
- ✓ How To Develop, Implement And Manage A Compliant, Robust And Effective ITP / ITP Working Group-Hub (Step By Step A-Z)
- ✓ How To Develop An ITP Policy, Implementation Plan / ITP Operations Manual (**Templates Supplied**)
- ✓ The Importance Of Creating ITP NDA's, Code of Ethics (**Template Supplied**)
- ✓ The Technical / Non-Technical Threats That Can Be Utilized By Insiders For Data Exfiltration And Malicious Purposes (Eye Opening Demonstrations Provided)
- ✓ How To Conduct Insider Threat Risk Assessments To Identify Vulnerabilities (**Checklists Provided**)
- ✓ How To Establish A Cross Departmental Insider Threat Risk Mitigation Framework

### **Know Your Employees**

- ✓ Disgruntled Employees - Insider Threats Overview (Their Problems, Your Problems)
- ✓ Employee Background Investigations And Vetting
- ✓ The Behavioral Indicators / Warning Signs Of Concern To An ITP (Disgruntled, Witting, Unwitting)
- ✓ How To Identify Employee Problems Using Employee Continuous Monitoring And Reporting (Post Hire, Case Studies, Solutions)

### **Identifying And Protecting An Organization Assets**

- ✓ Identifying An Organizations Crown Jewels (**Data Inventory Template Provided**)
- ✓ The Security Policies And Procedures Needed To Build A Foundation Of Security For The Protection Of The Organization Assets

### **Obtain Visibility Of Employee Actions**

- ✓ Employee Data Sources To Support An ITP
- ✓ The Legal And Privacy Aspects Of Workplace Employee Monitoring (Computers, Mobile Devices, Etc.)
- ✓ How To Detect Activity Indicative Of Insider Threat Behavior Using Information Systems Security Auditing And Monitoring & Insider Threat Detection Tools (UAM, UBA)

### **Detecting And Responding To Employee Threats**

- ✓ How To Draft An ITP Rollout Message By CEO (**Template Supplied**)
- ✓ How To Build Insider Threat Awareness Into The Workforce To Detect And Report Potential Insider Threat (**Insider Threat Awareness Materials Provided**)
- ✓ How To Handle Insider Threat Inquiries, Investigations & Case Management

## **What Is Included With The Training?**

### **Insider Threat Program Management Toolkit Includes:**

- ✓ Course Presentations, Additional Training Resources, Etc.
- ✓ ITP Policy, Implementation Plan, Operations Manual and Associated Templates
- ✓ ITP Management Handbook **TM** (130+ Pages)
- ✓ ITP - Your 90 Day Plan E-Book (Written By Attorney Shawn Thompson)
- ✓ Insider Threat Risk Assessment Checklists
- ✓ Insider Threat Awareness Training Materials / Videos
- ✓ ITP Manager Certificate
- ✓ ITP Management Support Via E-Mail / Phone After Training
- ✓ Free Membership To The [\*\*National Insider Threat Special Interest Group\*\*](#)

## Company / Course Recognition

The Insider Threat Defense Group (ITDG) is considered a **Trusted Provider** and is recognized as the **Leader-Go To Company** for ITP Development / Management Training and Insider Threat Mitigation Services. We have provided our training and services (In Over 14 U.S. States) to an impressive list of **550+** clients; U.S. Government Agencies (Department of Defense, Intelligence Community), Defense Contractors, Defense Security Service, Critical Infrastructure Providers, Fortune 500 Companies, Aviation/Airline Industry, Spacecraft Manufacturing- Launch Providers, Technology Companies, Banking - Financial Industry, Health Care Industry, and other large-small businesses and global corporations. ([Client Listing](#))

Over **700+** individuals have attended our training and received Insider Threat Program Manager Certificates.

A robust and effective ITP is built on top of a solid foundation of security. Our training and services incorporate these foundations from other training courses we have developed and taught. In 2009 NSA awarded the ITDG a contract for an Information Systems Security Program / Insider Threat Training Course. This course was taught to 100 NSA Security Professionals (ISSM / ISSO), the DoD, Navy, National Nuclear Security Administration, Department of Energy National Labs, and to many other organizations.

## Student Satisfaction / Comments

The ITDG provides training that **greatly surpasses** other providers of ITP Development / Management and Insider Threat Mitigation Training. Our student satisfaction levels are in the **exceptional range**. We provide our students with the **Gold Standard** for successful Insider Threat Mitigation. We encourage you to read the feedback from our students about this training on Page 5, and on this link: [Student Comments](#).

## Course Guarantee

The ITDG is **extremely confident** that you will find our training courses very affordable, comprehensive and resourceful, compared to other training providers. This is why we offer a **Training Course Guarantee**. If any student fails to grasp the content of our training courses, we will allow the student to attend the next course at **NO CHARGE**. ITD is the **ONLY** training provider to offer this type of guarantee.

## Training Class Schedules / Locations / Cost

Please check the ITDG [website](#) for the schedule of classes and locations.

Is your company interested in hosting a class for multiple companies? Your company will receive a **Free Seat** in the class for hosting the training. This is an excellent opportunity to collaborate with other companies on ITP Development / Management and Insider Threat Mitigation. Please call to discuss further.

Please contact the ITDG with any questions you may have about this training course.

**Jim Henderson, CISSP, CCISO**

**CEO Insider Threat Defense Group, Inc.**

**Insider Threat Program Development / Management Training Course Instructor**

**Insider Threat Vulnerability Assessor & Mitigation Specialist**

**Founder / Chairman Of The National Insider Threat Special Interest Group**

**888-363-7241 / 561-809-6800**

[www.insiderthreatdefense.us](http://www.insiderthreatdefense.us)

[james.henderson@insiderthreatdefense.us](mailto:james.henderson@insiderthreatdefense.us)

[www.nationalinsiderthreatsig.org](http://www.nationalinsiderthreatsig.org)

[jimhenderson@nationalinsiderthreatsig.org](mailto:jimhenderson@nationalinsiderthreatsig.org)

## Student Comments

Jim

The Insider Threat Program (ITP) Development-Management web based training provided me with just the knowledge and resources I needed to start developing my ITP. This training was extremely affordable. The templates provided, allowed me to save countless hours writing an ITP manual, policy and related documents. I thought I had a pretty good understanding of the insider threat problem. WoW, what I didn't know could have been very costly and damaging to my company. I feel very confident I can create and effective ITP to detect and mitigate insider threats.

John Garland / Garland Laboratory Precession Machining & Engineering  
Chief Security Officer

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Mr. Henderson

Delvon and I have spent the last week finally getting to deep dive into the resources you provided during the training and establish a plan. Our overarching response is this training was ***EXTREMELY*** valuable! I doubt we could have ever established a sufficient or robust Insider Threat Program without your guidance and resources you've provided to date - just fantastic! I look forward to sharing your contact information with our business partners and highly recommend your services.

Alicia Begunich / NetSEA Technologies  
Facility Security Officer

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Jim

Your training was extremely comprehensive and I gained a wealth of very valuable knowledge attending the Insider Threat Program - Development Training Course. As I mentioned to you in class, I attended the Carnegie Mellon University (CMU) Insider Threat Program Manager Course. I spent \$3500, plus travel. I left with limited knowledge and resources to help me develop my companies Insider Threat Program. Wish I had known about your training first. I got so much more out of your course, compared to the CMU course. I will highly recommend your course to other security professionals I know. Your course is # 1 in my book.

Brian Dewey / Micro Technologies, Inc.  
Insider Threat Program Manager

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Jim

Thank you for allowing our office to participate in the training session, it was very informative and useful. I think you have a successful program and it is going to be great for other security professionals to have this available to them.

This course was ***excellent*** and you provided more than enough information for a new Insider Threat Program Senior Official (ITPSO) to start a program, and for an ITPSO with an existing and robust program to have a wealth of additional information to build on what they already have. I will be taking time to review everything that you sent to us and figure out how to build some of it into our program.

Heidi Mullane / WorldWide Language Resources, LLC  
Assistant Facility Security Officer