INSIDER THREAT DEFENSE GROUP

INSIDER THREAT PROGRAM DEVELOPMENT-MANAGEMENT WEB BASED TRAINING COURSE

INSIDER THREAT PROGRAM MANAGER CERTIFICATE



THE INSIDER THREAT
IS YOUR ORGANIZATION AT RISK?

www.insiderthreatdefense.us 888-363-7241

INSIDER THREAT DEFENSE GROUP

Security Behind The Firewall Is Our Business

Insider Threat Program Development - Management Web Based Training Course TM

Course Overview

- The Insider Threat Defense Group (ITDG) is excited to announce the *ONLY LIVE / INSTRUCTOR LED* Insider Threat Program (ITP) Development Management (ITPDM) web based training available.
- Unlike other web based, self paced, pre-recorded Insider Threat related training, that just provide an overview of the Insider Threat problem, this training is much more comprehensive and resourceful. *This course is taught Live, so students can collaborate with the Instructor in Real Time just as if the student was in the classroom.*
- Never leave your office, save on travel expenses and receive *World Class* training that will ensure you have a robust and effective ITP.
- You can connect to this web based training via desktop computer, laptop, smartphone or tablet. Our goal is to provide our students with most affordable and comprehensive training, from anywhere, at any time.
- This *comprehensive and practical 1 day training course* (Taught In Two 4 Hour Sessions / Different Dates) will ensure the ITP Manager / Senior Official / FSO have the *Core Knowledge*, *Blueprint*, *Resources* needed for developing, managing or enhancing an ITP / Working Group.
- Any key stakeholder that supports the ITP (Insider Threat Analyst, CSO, CISO, CIO / IT, Network Security, Human Resources, Legal, Etc.), will *gain a much broader and deeper understanding* of the many underlying and interconnected components that are required for a comprehensive ITP. Stakeholder support is critical to the success of an ITP.
- This training *exceeds* the requirements for establishing an ITP per National Insider Threat Policy, NISPOM Conforming Change 2, and other compliance regulations requiring Insider Threat Detection, to ensure your government agency or business has a robust and effective ITP.
- Insider Threat Mitigation (ITM) Training requires more then just attending a course, reviewing PowerPoint presentations and taking an exam. This training provides students with an ITP Management Toolkit. The toolkit provides students with an *abundance* of educational resources, templates and checklists for ITP development and management. All materials will be provided to the student in electronic format (Via Download) before the training.
- This training is also very well suited for any organization or business that is not required to implement an ITP, but is concerned with employee threat identification and mitigation.
- This training is based off the <u>Instructors</u> *Real World Experience* (15+ Years) helping the U.S Government (Department of Defense, Intelligence Community) and businesses develop robust and effective ITP's, using a methodical approach and ability to *Think Outside The Box*.

Key Training Objectives - Students Will Learn

Insider Risk Governance / Insider Threat Program (ITP) Management

- ✓ How Damaging And Costly An Insider Threat Incident Can Incident Can Be (Various Eye Opening Examples)
- ✓ The Legal Considerations On The Collection, Use And Sharing Of Employee Information
- ✓ How To Develop, Implement And Manage A Compliant, Robust And Effective ITP / ITP Working Group-Hub
- ✓ How To Develop An ITP Policy, Implementation Plan / ITP Operations Manual (**Templates Supplied**)
- ✓ The Importance Of Creating ITP NDA's, Code of Ethics (**Template Supplied**)
- ✓ The Technical / Non-Technical Threats That Can Be Utilized By Insiders For Data Exfiltration And Malicious Purposes (Real World Eye Opening Examples Provided)
- ✓ How To Conduct Insider Threat Vulnerabilities Assessments (**Checklists Provided**)
- ✓ How To Establishment A Cross Departmental Comprehensive ITM Framework

Know Your Employees

- ✓ The Behavioral Indicators / Warning Signs Of Concern To An ITP (Disgruntled, Witting, Unwitting)
- ✓ Going Beyond Background Investigations To Identify Employee Problems / Concerns Using Employee Continuous Monitoring And Reporting (Post Hire, Case Studies, Solutions)

Identifying And Protecting An Organization Assets

- ✓ Identifying An Organizations Crown Jewels (**Data Inventory Template Provided**)
- ✓ The Security Policies And Procedures Needed To Build A Foundation Of Security For The Protection Of The Organization Assets

Obtain Visibility Of Employee Actions

- ✓ The Legal And Privacy Aspects Of Workplace Employee Monitoring (Computers, Mobile Devices, Etc.)
- ✓ How To Detect Activity Indicative Of Insider Threat Behavior Using Network Security Tools / User Activity Monitoring Tools

Detecting And Responding To Employee Threats

- ✓ How To Draft An ITP Rollout Message By CEO (**Template Supplied**)
- How To Build Insider Threat Awareness (ITA) Into The Workforce To Detect And Report Potential Insider Threat (ITA Training Materials Provided)
- ✓ How To Handle Insider Threat Inquiries, Investigations & Case Management

What Is Included With The Training?

Insider Threat Program Management Toolkit Includes:

- ✓ Course Presentations, Additional Training Resources, Etc.
- ✓ ITP Policy, Implementation Plan, Operations Manual and Associated Templates
- ✓ ITP Your 90 Day Plan E-Book (Written By Attorney Shawn Thompson)
- ✓ Insider Threat Vulnerability Assessment / Mitigation Checklists
- ✓ Insider Threat Awareness Training Materials / Videos
- ✓ ITP Manager Certificate
- ✓ ITP Management Support Via E-Mail / Phone After Training
- ✓ Free Membership To The National Insider Threat Special Interest Group

Company / Training Recognition & Endorsements

The ITDG is considered a *Trusted Source* for ITM <u>training</u> and <u>consulting services</u> to the U.S. Government, White House, Department Of Defense, Intelligence Community, United States Space Force, Universities, Law Enforcement, Fortune 100 / 500 companies and others; Microsoft Corporation, Walmart, Home Depot, Nike, Tesla Automotive Company, Dell Technologies, Discovery Channel, United Parcel Service, FedEx Custom Critical, Visa, Capital One Bank, BB&T Bank, HSBC Bank, American Express, Equifax, TransUnion, JetBlue Airways, Delta Airlines, and many more. (Client Listing)

The ITDG has provided training and services to over **640** organizations. Over **875** individuals have attended our ITPDM Training Course and received ITP Manager Certificates.

A robust and effective ITP is built on top of a solid foundation of security. Our training and services incorporate these foundations from other training courses we have developed and taught. In 2009 NSA awarded the ITDG a contract for an Information Systems Security Program / Insider Threat Training Course. This course was taught to 100 NSA Security Professionals (ISSM / ISSO), the DoD, Navy, National Nuclear Security Administration, Department of Energy National Labs, and to many other organizations

Student Satisfaction / Comments

The ITDG provides training that *greatly surpasses* other providers of ITPDM and ITM training. Our training courses and consulting services have been recognized, endorsed and validated by the U.S. Government and businesses, as some of the most affordable, comprehensive and resourceful available. These are not the words of the ITDG, but of our clients. *Our client satisfaction levels are in the exceptional range*. We encourage you to read the feedback from our students about this training on Page 5, and on this link: <u>Student Comments</u>.

Training Course Guarantee

The ITDG is extremely confident that you will find our training courses very affordable, comprehensive and resourceful, compared to other training providers. This is why we offer a Training Course Guarantee. *If any student feels that the training does not provide them with the knowledge and resources to develop, manage or enhance an ITP, we will refund the course fee.* The ITDG is the ONLY training provider to offer this type of guarantee. We have never had to refund the course fee to a student.

Training Class Schedules

Please check the Insider Threat Defense Group website for the training schedules.

Please contact me with any questions you may have about this training.

Jim Henderson, CISSP, CCISO
CEO Insider Threat Defense Group, Inc.
Insider Threat Program (ITP) Development / Management Training Course Instructor
Insider Threat Vulnerability - ITP Maturity Assessment / Mitigation Specialist
www.insiderthreatdefense.us

Founder / Chairman Of The National Insider Threat Special Interest Group (NITSIG)
Founder / Director Of Insider Threat Symposium & Expo
www.nationalinsiderthreatsig.org

Contact Info:

888-363-7241 / 561-809-6800

james.henderson@insiderthreatdefense.us jimhenderson@nationalinsiderthreatsig.org

<u>Insider Threat Program Development - Management Web Based Training Course</u> Student Comments

Jim

This was a great refresher for me and it was great to see how some of the items we implemented following the first training I attended with you, have improved our Insider Threat Team. Also great to here from other attendees that some of the difficulties we face are relevant at their sites as well. I think the open dialogue that you allow between yourself and those in attendance makes for great talking points and allows a great exchange of ideas.

Michael Crescimanno GKN Aerospace Services Structures LLC Assistant Facility Security Officer

Jim

Thank you so much. You did a great job on your class.

What has been very helpful, is that you provided a lot of examples. It's difficult to implement a new Insider Threat Program, based just on just regulations.

Being able to see how other's have implemented their Insider Threat Program, makes it so much easier to adapt / create a customized one for us.

Pamela Finnesand Ahtna Support & Training Services, LLC Corporate Security Officer

Fantastic training. Jim Henderson from The Insider Threat Defense Group not only provides the academic knowledge necessary but also his personnel experiences in establishing and assessing Insider Threat Programs.

I won't have to recreate the wheel either. The abundance of course materials provided can assist me in establishing and managing every aspect of an Insider Threat Program. I'm talking checklists, example policy letters, training materials, videos, etc.

This was an Excellent course. The training materials provided really set this course above all others!!

More importantly, the fact that you had open discussions with the students and offered your expertise was invaluable.

The Insider Threat Defense Group really goes above and beyond in their courses. Highly recommend.

Stasa Krueger Homeland Security Analyst Dynamis, Inc Jim.

Thanks again...it was very informative and the course material will serve me well as I build the Insider Threat Program at Raytheon.

This course was perfect as is. No additions, deletions or changes are needed. Jim Henderson is a great presenter who masterfully flowed the information in a manner that was easy to understand. His presentation will definitely help me to build an Insider Threat Program for the large a aerospace company I work for. Great job on having an outstanding course.

Rick Messick Raytheon Missiles & Defense Special Programs Security Investigations / Insider Threat Official

Jim

Thanks again for the course and training last week. Great materials, great examples and really helpful to hear others add in perspectives and commentary across the two days.

This was a great course. The content, materials and discussion points were instructive and provided helpful references to apply in maintaining and enhancing an Insider Threat Program.

Thanks again.

Daniel Long Goldman Sachs Vice President - Operational Risk - Insider Threat

Jim

Thanks again for the opportunity to attend this training!

The training was extremely informative. I can't point to another training where so much information has been shared. The information and resources provided is an impressive amount of information. Many thanks for the opportunity to attend and I'm interested in attending future training you have.

Tim Grondahl
Dell Technologies
Security & Resiliency Office
Investigator - Insider Risk Investigations

Hi Jim,

Thank you so much for today's training. I've learned so much from you from both training course I've attended with you, and it has truly impacted our Insider Threat Program development for the better.

Kim Novak
Dell Technologies | Security and Resiliency Organization
Global Security Operations (GSO) | Investigations

Mr. Henderson

Delvon and I have spent the last week finally getting to deep dive into the resources you provided during the training and establish a plan. Our overarching response is this training was *EXTREMELY* valuable! I doubt we could have ever established a sufficient or robust Insider Threat Program without your guidance and resources you've provided to date - just fantastic! I look forward to sharing your contact information with our business partners and highly recommend your services.

Alicia Begunich NetSEA Technologies Facility Security Officer

Jim

Attached is my student eval form. A wealth of knowledge and excellence across the board. I have no complaints other than I have a lot of information to sort through! :-)

Christopher Simpson Assured Information Security, Inc. Facility Security Officer

Jim

Thank you for allowing our office to participate in the training session, it was very informative and useful. I think you have a successful program and it is going to be great for other security professionals to have this available to them.

This course was *excellent* and you provided more than enough information for a new ITPSO to start a program, as well an ITPSO with an existing and robust program to have a wealth of additional information to build on what they already have. I will be taking time to review everything that you sent to us and figure out how to build some of it into our program.

Heidi Mullane WorldWide Language Resources, LLC Assistant Facility Security Officer