

INSIDER THREAT DEFENSE GROUP

INSIDER THREAT PROGRAM MANAGEMENT 360 TRAINING COURSE

INSIDER THREAT PROGRAM MANAGER CERTIFICATE



www.insiderthreatdefense.us
888-363-7241

INSIDER THREAT DEFENSE GROUP

Security Behind The Firewall Is Our Business

Insider Threat Program Management 360 Training Course TM

Course Overview

- This **2 day** training course is the **ONLY** training available that covers all aspects of an Insider Threat Program (ITP): Development, Management, Legal Aspects and Behavioral Science. This training will be taught by 3 leading Insider Threat Mitigation Experts.
- This training will ensure the ITP Manager, ITP Senior Official (Insider Threat Analyst, FSO, CSO, CISO, Etc.), and others who support the ITP (Human Resources, IT, Network Security, Etc.), have the **Core Knowledge, Blueprint, Resources** needed for developing, managing, enhancing an ITP / ITP Working Group.
- **Mr. Shawn M. Thompson** of the [Insider Threat Management Group](#), is a licensed attorney with extensive experience in ITP's. He will cover the legal aspects of an ITP and provide expert legal advice for protecting the privacy and civil liberties of employees.
- Mr. Thompson is a member of the Maryland Bar Association, former Federal Prosecutor, Special Agent, and Insider Threat Program Manager. He has over 20 years of experience investigating, prosecuting, and mitigating Insider Threat risks. Mr. Thompson serves as the Legal Advisor to the National Insider Threat Special Interest Group. ([NITSIG](#))
- **Dr. Rob Gallagher** of the of the [Guardian Defense Group](#), will provide expert advice on the Human Side of Insider Threat, Violence and Espionage. He is a Clinical / Operational Psychologist, former military Intelligence Officer, and Former Federal Special Agent.
- Dr. Gallagher supports a contract with the DoD Insider Threat Management and Analysis Center (DITMAC) as the Senior Behavioral Science Advisor. In this role he consults on the most concerning and high profile Insider Threat cases for civilian, military and contract personnel across all 44 of the Department of Defense component organizations. Dr. Gallagher serves as the Scientific Director to NITSIG.
- This training will identify the extensive amounts of employee related internal and external sources (Behavioral, Technical, Stressors, Etc.) that can help in the detection and mitigation of the Insider Threat.
- This training will provide students with the **additional skills** needed for focused data collection, integration and analysis, which in turn will provide an **Accurate Employee Snapshot** to identify potential or actual Insider Threats.
- At the completion of this training, students will be **well versed** in how to develop, implement, manage or enhance an ITP, and have the in-depth knowledge needed to detect and mitigate Insider Threat Risks.
- Insider Threat Mitigation Training requires more than just attending a course, reviewing PowerPoint presentations and taking an exam. The Insider Threat Defense Group provides our students with an ITP Management Toolkit. The toolkit provides students with a How To - Step By Step Guide (ITP Management Handbook), templates, resources and a variety of Insider Threat Vulnerability checklists, to ensure your organization has a robust and effective ITP.

Key Training Objectives - Students Will Learn

Insider Risk Governance / Insider Threat Program Management

- ✓ How Damaging And Costly An Insider Threat Incident Can Be (Various Eye Opening Examples, Case Studies)
- ✓ The Legal Considerations On The Collection, Use And Sharing Of Employee Information
- ✓ How To Develop, Implement And Manage A Compliant, Robust And Effective ITP / ITP Working Group-Hub
- ✓ How To Develop An ITP Policy, Implementation Plan / ITP Operations Manual (**Templates Supplied**)
- ✓ The Importance Of Creating ITP NDA's, Code of Ethics (**Template Supplied**)
- ✓ The Technical / Non-Technical Threats That Can Be Utilized By Insiders For Data Exfiltration And Malicious Purposes (Real World Eye Opening Examples Provided)
- ✓ How To Conduct Insider Threat Risk Assessments To Identify Vulnerabilities (**Checklists Provided**)
- ✓ How To Establishment A Cross Departmental Insider Threat Risk Mitigation Framework

Know Your Employees

- ✓ Disgruntled Employees - Insider Threats Overview (Their Problems, Your Problems)
- ✓ The Behavioral Indicators / Warning Signs Of Concern To An ITP (Disgruntled, Witting, Unwitting)
- ✓ How To Identify Employee Problems Using Employee Continuous Monitoring And Reporting Tools (Post Hire, Case Studies, Solutions)

Identifying And Protecting An Organizations Assets

- ✓ Identifying An Organizations Crown Jewels (**Data Inventory Template Provided**)
- ✓ The Security Policies And Procedures Needed To Build A Foundation Of Security For The Protection Of The Organization Assets

Obtaining Visibility Of Employee Actions

- ✓ Employee Data Sources To Support An ITP
- ✓ The Legal And Privacy Aspects Of Workplace Employee Monitoring (Computers, Mobile Devices, Etc.)
- ✓ How To Detect Employee Behaviors Of Concern Using Insider Threat Detection Tools (ITDT). (ITDT Demonstration)

Detecting And Responding To Employee Threats

- ✓ How To Draft An ITP Rollout Message By CEO (**Template Supplied**)
- ✓ How To Build Insider Threat Awareness (ITA) Into The Workforce To Detect And Report Potential Insider Threat (**ITA Training Materials Provided**)
- ✓ How To Handle Insider Threat Reporting, Investigations & Case Management

What Is Included With The Training?

All training / educational resources, templates and checklists will be provided to the student on a USB Thumb Drive.

ITP Management Toolkit Includes:

- ✓ Course Presentations, Additional Training Resources, Etc.
- ✓ ITP Policy, Implementation Plan, Operations Manual and Associated Templates
- ✓ ITP Management Handbook **™** (Hard Copy 130+ Pages)
- ✓ ITP - Your 90 Day Plan E-Book (Written By Attorney Shawn Thompson)
- ✓ Insider Threat Risk Assessment Checklists
- ✓ Insider Threat Awareness Training Materials / Videos
- ✓ ITP Manager Certificate
- ✓ ITP Management Support Via E-Mail / Phone After Training
- ✓ Free Membership To The [National Insider Threat Special Interest Group](#)

Company Recognition

The Insider Threat Defense Group (ITDG) is recognized as a **Trusted Provider** and the **Leader-Go To Company** for ITP Development - Management Training and Insider Threat Mitigation Services. We have provided our training and services (In Over 14 U.S. States) to an impressive list of **550+** clients; U.S. Government Agencies (Department of Defense, Intelligence Community), Defense Contractors, Defense Security Service, Critical Infrastructure Providers, Fortune 500 Companies, Aviation/Airline Industry, Spacecraft Manufacturing- Launch Providers, Technology Companies, Banking - Financial Industry, Health Care Industry, and other large-small businesses and global corporations. ([Client Listing](#))

A robust and effective ITP is built on top of a solid foundation of security. Our training and services incorporate these foundations from other training courses we have developed and taught. In 2009 NSA awarded the ITDG a contract for an Information Systems Security Program / Insider Threat Mitigation Training Course. This course was taught to 100 NSA Security Professionals (ISSM / ISSO), the DoD, Navy, National Nuclear Security Administration, Department of Energy National Labs, and to many other organizations.

Course Recognition / Student Satisfaction & Comments

Over **700+** individuals have attended our training and received Insider Threat Program Manager Certificates.

The ITDG provides training that **greatly surpasses** other providers of ITP Development / Management and Insider Threat Mitigation Training. Our student satisfactions levels are in the **exceptional range**. We provide our students with the **Gold Standard** for successful Insider Threat Mitigation. We encourage you to read the feedback from our students on Page 5, and also on this link: [Student Comments](#). (References Available Upon Request)

Course Guarantee

The ITDG is **very confident** that you will find our training courses very affordable, comprehensive and resourceful, compared to other training providers. This is why we offer a **Training Course Guarantee**. If any student fails to grasp the content of our training courses, we will allow the student to attend the next course at **NO CHARGE**. The ITDG is the **ONLY** training provider to offer this type of guarantee.

Training Class Schedules / Locations / Cost

Please check the ITDG [website](#) for the schedule of classes and locations.

Is your company interested in hosting a class for multiple companies? Your company will receive a **Free Seat** in the class for hosting the training. This is an excellent opportunity to collaborate with other companies on ITP Development / Management and Insider Threat Mitigation. Please call to discuss further.

Please contact the ITDG with any questions you may have about this training.

Jim Henderson, CISSP, CCISO

CEO Insider Threat Defense Group, Inc.

Insider Threat Program Development / Management Training Course Instructor

Insider Threat Vulnerability Assessor & Mitigation Specialist

Founder / Chairman Of The National Insider Threat Special Interest Group

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Student Comments

Jim

Thank you for an amazing eye opening experience in your class. You and Shawn brought a lot to the table with such transparency. I will sing your praises to everyone I meet in the industry!

Jennifer Mansour / Exelon Energy / BSC Security
Intelligence & Security Analysis

Jim

This training was, by far, the most useful I've attended in years. I appreciate all the time and effort you and Shawn put in to helping us keep our information and ultimately our country more secure. Looking forward to more of your trainings.

Heather A. Smolinski / Price Waterhouse Coopers Public Sector LLP
Director, Federal Security

Jim

I very much enjoyed the class - you and Shawn provided us with great information, tools and stimulating discussions. Yours and Shawn's breadth of knowledge on this subject is tremendous. I look forward to attending future classes and events.

Denise Rottier / Chenega Corporation
FSO / Insider Threat Program Senior Official
Security Strategic Business Unit

Jim

Your training was extremely comprehensive and I gained a wealth of very valuable knowledge attending the Insider Threat Program - Development Training Course. As I mentioned to you in class, I attended the Carnegie Mellon University (CMU) Insider Threat Program Manager Course. I spent \$3500, plus travel. I left with limited knowledge and resources to help me develop my companies Insider Threat Program. Wish I had known about your training first. I got so much more out of your course, compared to the CMU course. I will highly recommend your course to other security professionals I know. Your course is # 1 in my book.

Brian Dewey / Micro Technologies, Inc.
Insider Threat Program Manager

Mr. Henderson

Delvon and I have spent the last week finally getting to deep dive into the resources you provided during the training and establish a plan. Our overarching response is this training was EXTREMELY valuable! I doubt we could have ever established a sufficient or robust Insider Threat Program without your guidance and resources you've provided to date - just fantastic!. I look forward to sharing your contact information with our business partners and highly recommend your services.

Alicia Begunich / NetSEA Technologies
Facility Security Officer

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