

INSIDER THREAT DEFENSE GROUP

EMPLOYEE USER ACTIVITY MONITORING TRAINING COURSE



**www.insiderthreatdefense.us
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Security Behind The Firewall Is Our Business

Employee User Activity Monitoring Web Based Training Course TM

Managing Employee Threats Inside And Outside The Firewall

An Insider Threat Program (ITP) has traditionally focused on employee threats *behind* the firewall. Now with Coronavirus pandemic taking place, most employee threats are *outside* the firewall, as many employees' are now working from home. The traditional network perimeter in many senses has disappeared.

Organizations are facing the reality that many employees' are going through various levels of concern and anxiety over this virus outbreak. This is adding to the daily stress of working and being productive. Before the virus outbreak some employees' may have already been experiencing financial problems, other work related or external stressors. The news is already reporting that employees' are being furloughed or laid off. Some employees' are having their income reduced. All this stress and reduced income, could possibly lead to an employee into justifying taking some form of action against their employer that might cause harm. What type of harm? Whatever suits the objectives that the employee is trying to achieve. A recent example was an employee working from home that saw an opportunity to retain data that was *not owned* by them, but *owned by the business*. Why? The data had have financial value (Trade Secrets)

With the increased potential for data being stored in the cloud, on portable computers, storage media, mobile devices, and transmitted via e-mail and through other methods, maintaining visibility of data movement is even more crucial for protecting an organizations most sensitive data.

Course Overview

- The Insider Threat Defense Group (ITDG) offers the only *Live Web Based Instructor Led* Employee User Activity Monitoring Training Course available. *Students will be able to collaborate with the Instructor in Real Time, just as if they were in the classroom.*
- This *5 hour* training course will provide the student with the *in-depth knowledge required* for monitoring employee activities, ensuring visibility of data movement, and detecting employees' activities on computer systems and networks that may pose a threat to an organization.
- This training is recommended for anyone within an organization that manages or supports an ITP (Insider Threat Analyst, CSO, CISO, CIO / IT, Network Security, Human Resources, Legal, Etc.), or is responsible for data security.
- Visibility of employees' activities on computer systems, networks and remote work computers can be achieved using various Network Security Tools (NST's) or vendor purchased Insider Threat Detection Tools (ITDT's).
- If your organization is using an existing NST or ITDT, students will be provided with Insider Threat Red Flag Checklists. These checklists will allow you to evaluate your tool to see if it is monitoring for the many types of scenarios (Un-Intentional, Intentional / Malicious) of risky employee behavior that could pose a threat to your organization.
- The training will provide students with the *detailed guidance and evaluation criteria* needed when comparing the various vendor supplied ITDT's available. You will need to ask the vendors detailed questions to see if their tool is the best fit for your organizations requirements, not the vendor's interpretation of what they think you need. Failure to *thoroughly evaluate a tool before purchasing it*, may lead to a tool that does not meet your organizations requirements, is difficult to manage, expense to maintain, and could be retired from operational use. *(This Is Not A Possibility. The ITDG Has Clients Who Have Experienced Numerous Problems With Vendor Purchased ITDT's, And Also Discounted Their Use)*

- The training goes beyond traditional evaluation methods from Gartner, Forrester Research and other organization's that produce *high level expensive reports* that must be purchased.
- This training was developed after extensive research was conducted with CIO's, CISO's and ITP Managers and others, that stated in-depth training was needed on employee user activity monitoring for computer systems / networks, and for evaluating vendor ITDT's.
- This training was developed with the assistance the National Insider Threat Special Interest Group ([NITSIG](#)). The NITSIG conducted a workshop with 15 Insider Threat Mitigation Experts from the Insider Threat Community (U.S. Government / Private Sector). These individuals have a role in managing or supporting ITP's, or serve as an Insider Threat Analyst.

Topics Covered In The Training

- ✓ Essential Documentation Required For Individuals Managing / Supporting ITP's
- ✓ Behavioral Indicators / Warning Signs Of Concern To An ITP (Technical, Non-Technical)
- ✓ Employee Data Sources To Support Insider Threat Investigations (Technical, Non-Technical)
- ✓ Using External Data Sources For Insider Threat Detection And Mitigation
- ✓ How To Create An Accurate Employee Risk Profile Using (Integrate - Analyze Internal / External Data Sources)
- ✓ The Legal / Privacy Aspects Of Workplace Employee Monitoring (Computers, Mobile Devices, Etc.)
- ✓ How To Handle Insider Threat Reporting, Investigations & Response Activities
- ✓ Employee User Activity Monitoring (Critical Activities To Monitor)
- ✓ ITDT's - What The Vendor's Don't Tell You
- ✓ How To Evaluate Vendor Supplied ITDT's (Comprehensive Evaluation Checklist Provided)
- ✓ Eye Opening Malicious Insider Tactics Used For Data & Information Exfiltration / What ITDT's Can't Detect

Certificate

Students who complete this training will receive an "*Employee User Activity Monitoring Specialist (EUAMS)*" certificate. The certificate will provide confidence to employers that the EUAMS has the required knowledge to:

- ✓ Use a variety of data sources (Technical, Non-Technical) to create an accurate snapshot of potential employee threats.
- ✓ Understand the various technical capabilities available to detect activity indicative of Insider Threat behavior using NST's and ITDT's.
- ✓ Thoroughly evaluate vendor supplied ITDT's.

What Is Included With The Training?

- ✓ Course Presentations, Additional Training Resources
- ✓ ITP Management Templates
- ✓ ITP - Your 90 Day Plan E-Book (Written By Attorney Shawn Thompson)
- ✓ Support Via E-Mail / Phone After Training
- ✓ Free Membership To The [National Insider Threat Special Interest Group](#)

Company / Training Recognition & Endorsements

The ITDG is considered a *Trusted Source* for ITM training and consulting services to the U.S. Government and companies such as; Microsoft Corporation, Walmart, Tesla Automotive Company, Dell Computers, Symantec Corporation, United Parcel Service, FedEx Custom Critical, Visa, Capital One Bank, BB&T Bank, American Express, Equifax, TransUnion, JetBlue Airways, Delta Airlines and many more. The ITDG has provided training and services to over **600+** organizations. Over **780+** individuals have attended our Insider Threat Program Development – Management (ITPDM) Training Course and received ITP Manager Certificates. ([Client Listing](#))

A robust and effective ITP is built on top of a solid foundation of security. Our training and services incorporate these foundations from other training courses we have developed and taught. In 2009 NSA awarded the ITDG a contract for an Information Systems Security Program / Insider Threat Training Course. This course was taught to 100 NSA Security Professionals (ISSM / ISSO), the DoD, Navy, National Nuclear Security Administration, Department of Energy National Labs, and to many other organizations

Student Satisfaction / Comments

The ITDG provides training that *greatly surpasses* other providers of ITPDM and ITM training. Our training courses and consulting services have been recognized, endorsed and validated by the U.S. Government and businesses, as some of the most affordable, comprehensive and resourceful available. These are not the words of the ITDG, but of our clients. *Our client satisfaction levels are in the exceptional range.* We encourage you to read the feedback from our clients on this link: [Student Comments](#).

Training Course Guarantee

The ITDG is extremely confident that you will find our training courses very affordable, comprehensive and resourceful, compared to other training providers. This is why we offer a Training Course Guarantee. *If any student feels that this training does not provide them with the knowledge and resources to develop or enhance an Employee User Activity Monitoring Program, we will refund the course fee.* The ITDG is the *ONLY* training provider to offer this type of guarantee. We have never had to refund the course fee to a student.

Training Class Schedules

Please check the Insider Threat Defense Group [website](#) for the training schedules.

Please contact the ITDG with any questions you may have about this training, or our consulting services.

Jim Henderson, CISSP, CCISO

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Insider Threat Vulnerability Assessor & Mitigation Specialist

Founder / Chairman Of The National Insider Threat Special Interest Group

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