

INSIDER THREAT DEFENSE GROUP

INSIDER RISK MANAGEMENT PROGRAM 360 TRAINING COURSE

INSIDER RISK PROGRAM MANAGER CERTIFICATE



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INSIDER THREAT DEFENSE GROUP

Insider Risk Management Is Our Business

INSIDER RISK MANAGEMENT PROGRAM 360 TRAINING COURSE™

IRM PROGRAM DEVELOPMENT & MANAGEMENT

- **DAY 1** of the training will ensure that the Insider Risk Program Manager and others key stakeholders supporting the IRM Program (Insider Threat Analyst, FSO, CSO, CISO, Human Resources, CIO - IT, Network Security, Counterintelligence Investigators, Mental Health / Behavioral Science Professionals, Legal Etc.) have the **Core / Advanced Knowledge, Blueprint, Resources** needed for developing, managing and optimizing an IRM Program / Working Group.
- This training will deep dive into the many complexities and interconnected cross departmental components that are needed for an IRM Program. Students will be provided with practical and cost effective strategies, and a **Step By Step Blueprint** to develop a comprehensive IRM Framework to support the IRM Program.
- Key stakeholders attending this training will gain a much broader and deeper understanding of the critical collaboration components required for supporting an IRM Program. This will ensure key stakeholders are **universally aligned** from an enterprise / holistic perspective to detect and mitigate Insider Risks and Threats. **This training will also cover the legal aspects and considerations for an IRM Program.**
- This training will provide the comprehensive knowledge and resources to perform an IR|M Program Gap & Optimization Analysis, and conduct an Insider Threat Vulnerability Assessment to discover weaknesses in the organizations security foundations.
- IRM also requires **mimicking the mind** of a Malicious Insider to assume their point of view. We have incorporated the **Malicious Insiders Playbook Of Tactics** into this training. This will help our students find holes in their organizations security defenses, before a **REAL** Malicious Insider does.
- IRM Program training requires more than just attending a course, reviewing PowerPoint presentations and taking an exam. **We provide our students with an IRM Program Toolkit.** The toolkit provides students with a hardcopy IRM Program Handbook, and an abundance of educational resources, templates and checklists for IRM Program development, management and optimization. All materials will be provided to the student in electronic format (USB Thumb Drive) at the beginning of the training.
- This training **exceeds** the requirements for establishing an ITP per National Insider Threat Policy, NISPOM Conforming Change 2, and other compliance regulations requiring IRM.
- This training is also very well suited for any organization or business that is not required to implement an IRM Program, but is concerned with employee threat identification and mitigation, and interested in implementing an IRM Framework.
- **Students who attend this training will be issued an Insider Risk Program Manager Certificate.** This certificate will certify to employers that the student has the **comprehensive knowledge needed** to develop, manage or optimize an IRM Program from A-Z. Students will earn 16 Continuing Professional Education Hours / Credits for attending this training.

INSIDER RISK MANAGEMENT / DETECTION AND DATA ANALYSIS

- **DAY 2** of this training will provide students with the comprehensive knowledge for integrating non-technical and technical data sources to generate an Employee Risk / Threat profile for analysis.
- Students will be provided with an **in depth view** of how to obtain visibility of potential or malicious employee actions on computer systems and networks using Insider Threat Detection (ITD) software.
- Students will be provided with detailed information on the important features to consider when comparing different vendor solutions for ITD software. If you have an existing solution, you will gain valuable insights into the various capabilities of ITD software, and their importance in detecting and mitigating Insider Risks and Threats. With this knowledge you will be able to perform a gap analysis to evaluate the strengths and weaknesses of your existing ITD software.
- A **live demonstration** of the very popular [DTEX Systems Intercept Platform](#) will be provided.
- If you do not have an ITD solution and you are interested in obtaining visibility of your employees actions on the organizations computer systems and networks, DTEX will provide you with a 30 day 100% COMMITMENT FREE TRIAL of their platform. This trial will provide your organization with the ability TEST DRIVE an ITD tool on your organizations network, BEFORE purchasing the tool, to ensure it meets your requirements.
- The DTEX Systems Intercept Platform is a Next Generation Insider Threat detection platform that combines the following legacy point solutions:
 - ✓ User Activity Monitoring (UAM)
 - ✓ Data Loss Prevention (DLP)
 - ✓ Internal Fraud & Forensics Tools
 - ✓ User Behavior Analytics (UBA)
- To be more **PROACTIVE** in detecting and mitigating Insider Threats, many organizations are now implementing an Employee Continuous Monitoring & Reporting (ECMR) Program using various commercial solutions.
- Using **EXTERNAL** data sources these solutions can monitor and alert on employees' who are having Criminal, Financial (Bankruptcies, Liens, Foreclosures), Legal or other problems outside of work. **Many times EXTERNAL STRESSORS can / will contribute to the INTERNAL problems that an employee is experiencing, that could in turn pose a threat to the employer.**
- Students will be provided an overview and demonstration of the [ClearForce Employee Continuous Monitoring & Reporting Platform](#). This will provide insights on how to automate the employee continuous evaluation and reporting process, to proactively identify employee risks and threats.

ECMR Example #1:

- Enrolled 60,000 Employees (Global Airline)
- Monitored Thousand Of Data Sources
- Detected 11,000 Events In 120 Days
- 1,771 Events Were Defined As Critical
- 55 Bookings And Arrest Alerts**

ECMR Example #2:

- Enrolled 30,000 U.S. Employees Working For Critical Infrastructure Facilities (Airports, Rail, Bus Terminals, Bridges, Tunnels)
- Monitored Thousand Of Data Sources
- Detected 800 Events In 90 Days
- Disqualified 24 Employee From Their Jobs**

TRAINING COURSE KEY LEARNING OBJECTIVES

Insider Risk Management (IRM) Program

- ✓ How Damaging And Costly An Insider Threat Incident Can Be (Various Eye Opening Examples, Case Studies)
- ✓ The Legal Considerations On The Collection, Use And Sharing Of Employee Information
- ✓ How To Establish A Cross Departmental IRM Framework To Support The IRM Program
- ✓ How To Develop, Implement, Manage A Comprehensive IRM Program / Working Group (Step By Step A-Z)
- ✓ How To Develop An IRM Program Policy / IRM Program Operations Manual (**Templates Supplied**)
- ✓ The Importance Of Creating IRM Program NDA's, Code Of Ethics (**Template Supplied**)
- ✓ The Technical / Non-Technical Threats That Can Be Utilized By Insiders For Data Exfiltration And Malicious Purposes (Eye Opening Examples Provided)
- ✓ How To Conduct An Insider Threat Vulnerability Assessment (**Checklists Provided**)

Know Your Employees

- ✓ Integrating Employee Lifecycle Management Within The IRM Framework
- ✓ The Behavioral Indicators / Warning Signs Of Concern To An IRM Program (Disgruntled, Witting, Unwitting)
- ✓ How To Identify Employee Problems Using Employee Continuous Monitoring And Reporting Tools (Post Hire, Case Studies, Solutions)

Identifying And Protecting An Organizations Assets

- ✓ Identifying An Organizations Crown Jewels (**Data Inventory Template Provided**)
- ✓ The Security Policies And Procedures Needed To Build A Foundation Of Security For The Protection Of The Organization Assets

Obtaining Visibility Of Employee Actions

- ✓ Employee Data Sources To Support An IRM Program (Internal, External)
- ✓ The Legal And Privacy Aspects Of Workplace Employee Monitoring (Computers, Mobile Devices, Etc.)
- ✓ How To Detect Employee Behaviors Of Concern Using Insider Threat Detection Tools

Detecting And Responding To Employee Threats

- ✓ How To Draft An IRM Program Rollout Message By CEO (**Template Supplied**)
- ✓ How To Build Insider Threat Awareness Into The Workforce To Detect And Report Potential Insider Threat
- ✓ How To Handle Insider Threat Reporting, Investigations & Case Management

WHAT IS INCLUDED WITH THE TRAINING

IRM Program Toolkit Includes:

- ✓ Course Presentations, Additional Training Resources, Etc.
- ✓ IRM Program Templates
- ✓ IRM Program Handbook **™** (130+ Pages)
- ✓ Insider Threat Vulnerability Assessment Checklists
- ✓ Insider Threat Awareness Training Materials / Videos
- ✓ Insider Risk Program Manager Certificate / 16 Continuing Professional Education Credits
- ✓ IRM Support Via E-Mail / Phone After Training
- ✓ Free Membership To The [National Insider Threat Special Interest Group](#)

STUDENT SATISFACTION / CLIENT COMMENTS

Over **1000+** individuals have attended our training and received Insider Risk Program Manager Certificates. **This certificate will certify to employers** that the student has the comprehensive knowledge needed to develop, manage or optimize an IRM Program from A-Z.

Our training and consulting services have been recognized, endorsed and validated by our clients as some of the most affordable, comprehensive and resourceful available. These are not the words of the ITDG, but of our clients. Our client satisfaction levels are in the **exceptional** range. We encourage you to read the feedback from our clients on this [link](#).

TRAINING COURSE GUARANTEE

The Insider Threat Defense (ITDG) is ***extremely confident*** that you will find our training courses very affordable, comprehensive and resourceful, compared to other training providers.

This is why we offer a **Training Course Guarantee**. **If any student feels that the training does not provide them with the knowledge and resources to develop, manage or optimize an IRM Program, we will refund the course fee.** The ITDG is the **ONLY** training provider to offer this type of guarantee. We have never had to refund the course fee to a student.

COMPANY RECOGNITION

The ITDG Has Provided IRM Training / Consulting Services To An Impressive List Of 675+ Clients:

White House, U.S. Government Agencies (DHS, TSA, USCPB, OPM, GAO, USPS, SSA, SBA IRS, CDC), Department Of Defense (U.S. Army, Navy, Air Force & Space Force, Marines) Intelligence Community (DIA, NSA, NGA) FBI, U.S. Secret Service, DEA, Law Enforcement, Critical Infrastructure Providers, Universities, Fortune 100 / 500 companies and others; Microsoft Corporation, Walmart, Home Depot, Nike, Tesla Automotive Company, Dell Technologies, Nationwide Insurance, Discovery Channel, United Parcel Service, FedEx Custom Critical, Visa, Capital One Bank, BB&T Bank, HSBC Bank, American Express, Equifax, TransUnion, JetBlue Airways, Delta Airlines, Royal Canadian Mounted Police and many more. ([Client Listing](#))

A robust and effective ITP is built on top of a solid foundation of security. Our training and consulting services incorporate these foundations from other training courses we have developed and taught. NSA awarded the ITDG a contract for an Information Systems Security Program / Insider Threat Mitigation (ITM) Training Course. This course was taught to **100** NSA Security Professionals (ISSM / ISSO), the DoD, Navy, National Nuclear Security Administration, Department of Energy National Labs, and to many other organizations.

Mr. Henderson is the CEO of the ITDG, the Founder / Chairman of National Insider Threat Special Interest Group ([NITSIG](#)), and Founder / Director of the Insider Threat Symposium & Expo (ITS&E). The NITSIG was created in 2014 to function as a National Insider Threat Information Sharing & Analysis Center. The NITSIG Membership is the largest network (**1000+**) of IRM professionals in the U.S. and globally. Combining NITSIG meetings, ITS&E events and ITDG training courses and consulting services, the NITSIG and ITDG have provided Insider Risk Management guidance and training to **3,400+** individuals.

Additional information on the ITDG can be found on this [link](#).

Please contact the ITDG with any questions you may have about this training.

Jim Henderson, CISSP, CCISO
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ITP Development, Management & Optimization Training Course Instructor
Insider Risk / Threat Vulnerability Assessment & Mitigation Specialist
ITP Gap Analysis / Evaluation & Optimization Expert

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Founder / Director Of NITSIG Insider Threat Symposium & Expo
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