

# **INSIDER THREAT DEFENSE GROUP**

*Insider Risk Management Is Our Business*

## **Client Comments / Endorsements**

The Insider Threat Defense Group (ITDG) is considered the "**Go To Company**" for Insider Risk Management (IRM) Program Training and Consulting Services.

Since 2014, the ITDG has assisted **675+** organizations (U.S. Government, Private Sector) with developing, managing and optimizing their IRM Programs. The ITDG **exceeds** compliance regulations and helps organizations create holistic, comprehensive and effective IRM Programs.

Our [training](#) and [consulting services](#) have been recognized, endorsed and validated by our clients as some of the most affordable, comprehensive and resourceful available. These are not the words of the ITDG, but of our clients. **Our client satisfaction levels are in the exceptional range.** We encourage you to read the feedback from our clients in this document.

The ITDG has provided IRM Program Training to **1000+** individuals who have attended our training courses, and we have issued them Insider Threat Program (ITP) Manager Certificates / Credentials. **The ITDG is so confident about our training courses that they come with a money back training course guarantee.**

Our exceptional client satisfaction is a result of the ITDG being experts at building IRM Programs. We know what the many internal challenges are that an Insider Risk Program Manager may face. There are many interconnected cross departmental components and complexities that are needed for a comprehensive IRM Program. We will provide the training, guidance and resources to ensure that the Insider Risk Program Manager and key stakeholders are universally aligned from an enterprise / holistic perspective to detect and mitigate Insider Risks and Threats.

## **The ITDG Has Provided IRM Program Training / Consulting Services To An Impressive List Of Clients:**

White House, U.S. Government Agencies, Department Of Defense (U.S. Army, Navy, Air Force & Space Force, Marines), Defense Contractors, Intelligence Community Agencies (DIA, NSA, NGA), Law Enforcement (DHS, TSA, FBI, U.S. Secret Service, DEA, Police Departments), Critical Infrastructure Providers (Power & Water), Aviation / Aerospace Providers (JetBlue Airways, Delta Airlines, Spacecraft Manufacturing & Launch), Banking & Financial Industry (Visa, Capital One Bank, BB&T Bank, HSBC Bank, KeyBank, Goldman Sachs, American Express, Equifax, TransUnion), Health Care Industry, Universities, Fortune 100 / 500 companies and others; Microsoft, Verizon, Walmart, Home Depot, Nike, Tesla, Dell Technologies, Nationwide Insurance, Discovery Channel, United Parcel Service, FedEx Custom Critical, and many more. ([Client Listing](#))

The comments below came from student and client evaluation forms and from e-mails the ITDG received after students attended our training, or used our consulting services. Some students or clients do not wish to reveal their names, or the names of their organization or company. If you are interested in speaking to our clients for a reference, we can provide you with their contact information.

I recently had the pleasure of attending an Insider Threat Program Development course offered by Insider Threat Defense Group. I must admit, to my surprise I thought I was pretty knowledgeable on this subject matter, but there were out of the box scenarios provided by the course instructor Mr. Henderson, that gave me a different perspective. It's all about knowledge sharing with our colleagues, and as a security professional you would come to the same conclusion after attending this course. I have already implemented some techniques, tactics and procedures that I acquired from taking this comprehensive course.

**Warren Holt, CISSP**  
**Data Loss Prevention**  
**Insider Threat At Executive Office Of The President / Whitehouse**

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The class was awesome and provided a plethora of information. Once again, a pleasure in meeting you and your presentation was on point and very well planned.

**Juan Davis**  
**ITS**  
**FBI Terrorist Explosive Device Analytical Center (TEDAC)**

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**Jim**

I took the Carnegie Mellon University Insider Threat Program Manager courses prior to taking this course which I wouldn't suggest to anyone in the future. I would have preferred to take this course first because it truly provides a global view of the Insider Threat world and the intricacies that come with it based on the way you teach the course.

**Sariye Sahin**  
**Royal Canadian Mounted Police**  
**Senior Consultant / Consultant senior**  
**Departmental Security Branch (DSB)**  
**National Insider Threat And Aftercare Program**

**Student Evaluation Rating:** *Above Average* - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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Thank you Jim for interesting training that made me look at everyday things from a different angle. I have already started changing some policies in the company :)

**Sergey Tairyan**  
**CISO**  
**Digitain**  
**Sports Betting & Gaming Platform Technology**

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Had a great training session with Jim Henderson. The Insider Threat Defense Group provided an educational and eye-opening program.

**Brad Andersen**  
**DTEX Systems**  
**Solutions Engineer For Insider Risk Management Intercept Platform**

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This was excellent information for a beginner. I am not an expert in Insider Threat, but this training opened my eyes to all the potential scenarios that could affect business continuity. I feel I received most of the information I need to assist in the development of my workplace prevention program and the tools to create a supervisor's guide to determining insider threats.

**Rossana Ammari**  
**Cucamonga Valley Water District**  
**Risk Management Analyst**

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Thank you for the insightful training and the invaluable resources!

**Ashleigh Diserio**  
**Behavioral Scientist / Consultant**  
**Diserio Consulting**

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Thank you for a great class and a wealth of resources these will help me with improving our Insider Threat Program.

**Aaron M. Stelly**  
**Bonneville Power Administration**  
**Security Specialist | NNP-B1**  
**Office of Security & Continuity of Operations**

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**Jim**

Great course, a lot of great information, still going through it all. Can now build our ITP from ground up. Tailored agenda to our needs. Didn't need to cover items that we all ready knew.

**Thanks.**

**James May**  
**Navy COMNAVSURFPAC**  
**Assistant Security Manager**

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Thank you, Jim for all the valuable information. As I go out and sell ClearForce solutions, the training gives me a great perspective of what our prospects are going through. I am sure just like the attendees there will be a range of ITP's and where they are in the process to build them out.

**Amy Lane**  
**Sales Director**  
**ClearForce**

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**Jim,**

It was a pleasure meeting you! Thank you for all of the knowledge, insight, and resources shared with all of us. I am definitely interested in attending more trainings that you'll be involved in, so yes please keep me posted!

**Morgan Michael Collens**  
**Insider Threat Analyst**  
**Athena Technology Group Contractor Supporting U.S. Army Cyber Division**

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**Jim**

This was a great refresher for me and it was great to see how some of the items we implemented following the first training I attended with you, have improved our Insider Threat Team. Also great to here from other attendees that some of the difficulties we face are relevant at their sites as well. I think the open dialogue that you allow between yourself and those in attendance makes for great talking points and allows a great exchange of ideas.

**Michael Crescimanno**  
**GKN Aerospace Services Structures LLC**  
**Assistant Facility Security Officer**

**Student Evaluation Rating: *Excellent*** - The Best Insider Threat Program Development-Management Training, Information And Resources I Have Received

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**Jim**

I greatly appreciated the training you provided and the interaction from everyone.

**Eric Grandbois**  
**Royal Canadian Mounted Police**  
**Security Risk Investigator**

**Student Evaluation Rating: *Above Average*** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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Thank you! This course was very enlightening.

**Kayla Lord**  
**Cybersecurity & Infrastructure Security Agency**

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Excellent foundational concepts for the Insider Threat Program. The materials and concepts are excellent for years 1-3 of getting a program built. Materials are very helpful. Will look to see where we can integrate concepts of the checklists and docs. I thought the training did an excellent job establishing the core concepts, while not getting to into the weeds.

**Dionisio Jones**  
**Guidepoint Security**  
**Security Engineer**

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**Jim**

The handouts are an awesome resource. Just super. Thought the anecdotes and "war stories" were useful and on point. On the whole, nice job, Jim. Time and money well spent. Satisfied customer.

**Robert Rosich**  
**Phillips 66**  
**Security Coordinator, Global Security**

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Great course, especially for newer Insider Threat Program Managers or Insider Threat Program Working Group / Hub Members.

**Chomnan Loth**  
**Seagate Technology**  
**Internal Protection Program**  
**Sr. Manager, Global Trust & Security**

**Student Evaluation Rating: *Excellent*** - The Best Insider Threat Program Development-Management Training, Information And Resources I Have Received

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**Jim**

Thank you so much. You did a great job on your class.

What has been very helpful is that you provided a lot of examples. It's difficult to implement a new Insider Threat Program, based just on just regulations.

Being able to see how other's have implemented their Insider Threat Program, makes it so much easier to adapt / create a customized one for us.

**Pamela Finnesand**  
**Ahtna Support & Training Services, LLC**  
**Corporate Security Officer**

**Student Evaluation Rating: *Excellent*** - The Best Insider Threat Program Development-Management Training, Information And Resources I Have Received

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**Jim**

Thank you very much for the information and a wonderful class.

**Sherry Mingl**  
**Matrix Research, Inc.**  
**Security Specialist**

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Fantastic training. Jim Henderson from the Insider Threat Defense Group not only provides the academic knowledge necessary but also his personnel experiences in establishing and assessing Insider Threat Programs.

I won't have to recreate the wheel either. The abundance of course materials provided can assist me in establishing and managing every aspect of an Insider Threat Program. I'm talking checklists, example policy letters, training materials, videos, etc.

This was an Excellent course. The training materials provided really set this course above all others!!

More importantly, the fact that you had open discussions with the students and offered your expertise was invaluable.

The Insider Threat Defense Group really goes above and beyond in their courses. Highly recommend.

**Stasa Krueger**  
**Homeland Security Analyst**  
**Dynamis, Inc**

**Student Evaluation Rating: *Excellent*** - The Best Insider Threat Program Development-Management Training, Information And Resources I Have Received

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**Jim**

Thanks again...it was very informative and the course material will serve me well as I build the Insider Threat Program at Raytheon.

This course was perfect as is. No additions, deletions or changes are needed. Jim Henderson is a great presenter who masterfully flowed the information in a manner that was easy to understand. His presentation will definitely help me to build an Insider Threat Program for the large aerospace company I work for. Great job on having an outstanding course.

**Student Evaluation Rating: *Excellent*** - The best Insider Threat Program Development-Management training, information and resources I have received

**Rick Messick**  
**Raytheon Missiles & Defense**  
**Special Programs Security**  
**Investigations / Insider Threat Official**

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Your experience is amazing and I thoroughly enjoyed the presentation.

**Kim George**  
**Insider Risk Investigations**  
**Dell Technologies | Security & Resiliency Office**

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**Jim**

Thank you again for a great course. I'm looking forward to diving deeper into the materials provided and applying what I learned to our Insider Threat Program here at Dell.

As you know, this was my first course in my new role. While I had some background knowledge, I haven't had exposure to anything this much in depth. I found the course to be extremely beneficial.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

**Kim Novak**  
**Dell Technologies / Security & Resiliency Office**  
**Global Security Operations / Investigations**

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**Jim**

Thanks again for a great course. I learned a lot and really enjoyed it.

**Shaun Whiteley**  
**Dell Technologies | Dell Cybersecurity**  
**Data Engineer, Insider Risk Operations**

**Student Evaluation Rating: Excellent** - The Best ITPDM Training, Information & Resources I Have Received

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**Jim**

Thanks again for the opportunity to attend this training!

The training was extremely informative. I can't point to another training where so much information has been shared. The information and resources provided is an impressive amount of information. Many thanks for the opportunity to attend and I'm interested in attending future training you have.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

**Tim Grondahl**  
**Dell Technologies / Security & Resiliency Office**  
**Investigator - Insider Risk Investigations**

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**Jim**

Thank you for the great training and appreciated your insight. I know the team benefited from the overview of the topic as well as the case examples, especially with some of the newer people on our team.

**Paul D. Force**  
**Dell Technologies / Security & Resiliency Office**  
**Global Head of Insider Risk Management**

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**Mr. Henderson**

Thank you very much for the time and effort you put into the course. I have gained a new appreciation of the Insider Threat Program and I am excited about sharing, and implementing, what I have learned with my team!

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

**Shereen Palatini**  
**KACE**  
**Security Specialist**

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**Jim**

The training was exceptionally helpful. Paired with your real world experiences and the diversity of the students, the information in the training is immediately actionable.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

**Rhonda Widener**  
**University Alaska**  
**University Affiliated Research Center (UARC)**  
**Facility Security Officer**

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**Jim**

Thanks again for the course and training last week. Great materials, great examples and really helpful to hear others add in perspectives and commentary across the two days.

This was a great course. The content, materials and discussion points were instructive and provided helpful references to apply in maintaining and enhancing an Insider Threat Program.

**Daniel Long**  
**Goldman Sachs**  
**Vice President - Operational Risk - Insider Threat**

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The Insider Threat Program (ITP) Development-Management web based training provided me with just the knowledge and resources I needed to start developing my ITP. This training was extremely affordable. The templates provided, allowed me to save countless hours writing an ITP manual, policy and related documents. I thought I had a pretty good understanding of the insider threat problem. WoW, what I didn't know could have been very costly and damaging to my company. I feel very confident I can enhance my current ITP to detect and mitigate insider threats.

**John Garland**  
**Garland Laboratory**  
**Chief Security Officer**  
**Precession Machining & Engineering**

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Delvon and I have spent the last week finally getting to deep dive into the resources you provided during the training and establish a plan. Our overarching response is this training was *EXTREMELY* valuable! I doubt we could have ever established a sufficient or robust Insider Threat Program without your guidance and resources you've provided to date - just fantastic! I look forward to sharing your contact information with our business partners and highly recommend your services.

**Alicia Begunich**  
**NetSEA Technologies**

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Thank you for allowing our office to participate in the training session, it was very informative and useful. I think you have a successful training program and it is going to be great for other security professionals to have this available to them.

This course was excellent and you provided more than enough information for a new ITPSO to start a program, as well as an ITPSO with an existing and robust program to have a wealth of additional information to build on what they already have. I will be taking time to review everything that you sent to us and figure out how to build some of it into our program.

**Heidi Mullane**  
**WorldWide Language Resources, LLC**  
**Assistant Facility Security Officer**

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Attached is my student evaluation form. A wealth of knowledge and excellence across the board. I have no complaints other than I have a lot of information to sort through! :-)

**Christopher Simpson**  
**Assured Information Security, Inc.**  
**Facility Security Officer**

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Thank you for an amazing eye opening experience in your class. You and Shawn brought a lot to the table with such transparency. I will sing your praises to everyone I meet in the industry!

**Jennifer Mansour**  
**Exelon Energy / BSC Security**  
**Intelligence & Security Analysis**

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Thanks for the information. It was an awesome course! Lots of great information to digest and all very helpful!

**Mary Solorzano**  
**Sargent Aerospace & Defense**  
**Export Compliance Manager & FSO**

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This training was, by far, the most useful I've attended in years. I appreciate all the time and effort you and Shawn put in to helping us keep our information and ultimately our country more secure. Looking forward to more of your trainings.

**Heather A. Smolinski**  
**Price Waterhouse Coopers Public Sector LLP**  
**Director, Federal Security**

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I very much enjoyed the class - you and Shawn provided us with great information, tools and stimulating discussions. Yours and Shawn's breadth of knowledge on this subject is tremendous. I look forward to attending future classes and events.

**Denise Rottier**  
**Chenega Corporation**  
**FSO / Insider Threat Program Senior Official**  
**Security Strategic Business Unit**

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**Defense Security Service Senior Industrial Security Specialist**

The interaction between the whole group was phenomenal. The information you put out was unbelievable. I truly believe that everyone who attended left with much more knowledge than when they arrived. Your website is second to none!!! I am also going to let the powers that be know about the benefits of your course.

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Good afternoon Jim. I just wanted to thank you and Shawn for the information that you both provided on Tuesday and Wednesday! The class was really informative and we will reach out to you both if we have questions in the future.

**MSG DeRicko Gaither / U.S. Army**  
**DCARNG Physical Security Manager**

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**Sue Mascetti / Finance Department – Technology Solutions Company**

A lot of thought went into the development and design of the Insider Threat Program Training course, which is very structured and comprehensive. I am amazed at the amount of additional free insider threat training and awareness courses, supporting security courses, and related materials that provided. Compared to the competition, this course was substantially less and offered so much more. This course should be the benchmark that other insider threat program training courses are compared to.

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Your Insider Threat Program training was EXCELLENT. I now know how to proceed with management for Insider Threat Program implementation. Thank you for the Insider Threat Program template. Your course provided more than I really expected and boy was it worth !!

**Deborah Jans**  
**Corporate FSO**  
**SciTec, Inc.**

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I just completed this training and it is AWESOME ! Not like other Insider Threat trainings that I have tried.

If you want to do the NISPOM Change 2 correctly, you will take this course. It is packed with a tremendous amount of information and will get you excited about your own plan.

Those who only want to get by with bare minimal requirements may not find it as illuminating as I did. I am competitive by nature, so I like to put my best effort forward. We push ourselves hard to receive a "Superior" DSS rating each year since 2012. This Insider Threat Program Training course will help you do just that. There are 5 agency plans already written and available for your use, just choose one and extract only the parts that you need for your organization. Most of the work is done for you. There are some fascinating 'checklists' that you can include with your Insider Threat Program. Many of them contain things that you may not have thought of. You will receive a training certificate and the Insider Threat Security Specialist (ITSS) credential.

There are 16 CEUs for this training---how can you say NO to something so good that grows YOU as a security professional and strengthens the security posture of YOUR ORGANIZATION... and don't forget the networking opportunities as well.

I highly recommend this course, the benefits are phenomenal. Thank you Jim -- Great course and wonderful presentation

**Tammy Breeding**  
**SES Government Solutions (SES GS)**  
**Corporate Security / F.S.O. / I.T.S.S.**

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Thank you for teaching the class—I'm sure this was the most efficient way to get all the information to be compliant with the Insider threat Program requirement. The handouts and disc are amazing with incredible reference materials available. I'm sure I'll be able to get this plan in order within the next couple of weeks. Jim, you are an excellent teacher, too. Obviously, you like this field to excel in. We all appreciate your knowledge and your leadership in the class! Pleasure meeting you.

**Judith A. Meggitt**  
**President**  
**Sound & Sea Technology, Inc.**

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**Brian Davis / Defense Contractor - Insider Threat Program Manager**

I work for a large DIB contractor. I am responsible for my companies' insider threat program. I was looking for insider threat program training that aligned with the National Insider Threat Policy. I picked Insider Threat Defense because they were the only training provider that I could find that offered such extensive training for government and contractor insider threat programs. I am currently the only person developing my companies' insider threat program. Another training vendor broke down their insider threat training into three different parts. After comparing both courses, the content appeared similar, but the amount of money and time my company would have lost for me to attend the other vendors training was not an option. This course, coupled with access to the insider threat program training course website, has greatly enhanced my knowledge of insider threat program development and insider threat risk mitigation techniques. Because of this training course and website, I feel in time I will become an Insider Threat Subject Matter Expert, like the instructor is.

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### **James Reeves / Government Contractor - Insider Threat Analyst**

The insider threat program training course I took has provided me with an abundance of information related to insider threats, in a short period of time. I needed to get my knowledge up to speed on insider threat program development in a limited amount of time. Attending this 3 day course provided me with just the knowledge I needed to assist my agency in developing an insider threat program. One insider threat training vendor required me to watch 12 hours of videos, plus attend a 3 day class, then take an online exam. When I factored in paying for and watching 12 hours of videos, travel costs to the other vendors training location, plus the costs of the 3.5 day training, and having to pay for the exam, the costs were more than double, so I picked the Insider Threat Defense course. Plus having access to a website that is constantly updated, instead of a cd, was a major selling point and the reason I took the course.

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### **Centers For Disease Control & Prevention**

The content of the Insider Threat Risk Mitigation Handbook and the compilation of resources both on the Insider Threat Program Training Reference website and in the handbook have been very helpful as we work our way through building a robust Insider Threat Program for CDC.

**J. Drew Craig**

**Lead, Counterintelligence / Insider Threat & SCIF Operations**

**Public Health Intelligence Office**

**Office of Safety, Security, and Asset Management**

**Office of the Chief Operating Officer**

**Centers for Disease Control and Prevention**

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Good information and a great class. Your class helped to validate where I was going with our Insider Threat Program to meet the NISPOM requirements. After your class I know that there is much more that I can do to make it an effective, meaningful program. I won't be able to implement everything but I certainly have the ammunition to argue for more than just meeting requirements.

**Craig Beardsley**

**Facility Security Officer**

**Kansas State University**

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### **U.S. Government – Insider Threat Program Analyst**

The Insider Threat Program training course was extremely informative and an important part for my position. The course was comprehensive with great supporting materials. In-depth reviews, discussions and examples were provided. There was lots of good information on insider threat investigations, decision criteria and triage. This course was very interesting and opened my eyes to the many different threats, including inadvertent disclosures by insiders.

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### **Corporate Security Investigator**

I recently participated in the 3-day Insider Threat Program Training course and received an Insider Threat Security Specialist Certificate. The course was extremely comprehensive providing both an in-depth understanding of a program framework, supported by tactical examples and templates to develop the program. The modules in the course were organized to provide a foundational understanding of the insider threats and data loss and privacy concerns. It built to an understanding of security roles and responsibilities, and then led to the elements needed for a successful program implementation. Overall, I recommend this course as a jump start to developing a program, along with the comprehensive library that Jim Henderson has built and maintains.

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Thank you so very much for this post class informative email. Even after the class, you are still offering support and providing value! The Insider Threat Program Development class provided everything I hoped for and more!

**Dawn Young-Bermudez**  
**President**  
**Intelliforce-IT Solutions Group / Intelliforce Technology Partners**

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Thank you so very much Jim! Our association with your company and training has helped us so much more than we ever expected! Thank you for all you have done to help us.

**Dawn Young-Bermudez, President**  
**Intelliforce-IT Solutions Group / Technology Partners**

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Thank you James! The training and resources you provided were all extremely helpful. Now the work begins, but at least I know what to do to achieve the end results we need.

**Andrea Parr**  
**Executive Administrative Assistant / FSO**  
**Rocky Research**

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Thank you so much for the very informative class!

**Jennifer Davis**  
**Operations Manager And FSO**  
**BIAS Corporation**

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The content you provided was great!

**Jacqueline E. Groark**  
**Southern Electric Power Company**

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Thank you so much! The class was very informative. Thanks again!

**Sabrina T. Hood**  
**TBN/TRA Thermatech**

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Thank you for coming to Georgia and teaching the class. I found it to be informational, and will use some of the tools learned to develop our Insider Threat Program.

**Yvette V. Blanton**  
**FSO/Office Manager**  
**Kellstrom Defense, A Merex Group Company**

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I work within the area of security and thought my knowledge was pretty broad. I am responsible for my company's Insider Threat Program. Looking for training in certification based on and in alignment with the National Insider Threat Policy, I ended up picking Insider Threat Defense. They have the widest ranging and definitely the deepest dive training course available, at a huge cost advantage for my company. My experience during training helped to shed light on the subject matter and having access to the Insider Threat Program Reference website has lifted my program further and enables me to ensure the program is above requirements. The knowledge base of the instructor was beyond approach and when mixed with his experiences kept my attention. I can see how the DIB will benefit as a result of this course as my experience is that in many cases security is an additional duty rather than their full time job. The instructor assumes nothing when he includes Basic Security Practices as part of this training. I can recommend this course with ease and the ever important savings of money makes that easier yet.

**Alan Pierce, Government Contractor, DIB/FSO**  
**Insider Threat Security Specialist**  
**NAVISTAR Defense**

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I like to say thanks for providing the Insider Threat Training Course. I find the training very valuable and I know the attachments you provided will help in our Insider Threat Program.

**Georgia White**  
**Manager of Research Security Office**  
**FSO / CSSO / ECO / ISSM**

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Thank you James. It was a valuable course and I am definitely recommending it to my peers in the industry.

**Roxanne Carol Timothy**  
**Associate Facility Security Officer**  
**COMSEC Custodian**  
**Thornton Tomasetti**  
**Weidlinger Corporate Security**

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Thank you for such a thorough and thought-provoking course. The reference materials alone were well worth the price, and your delivery and personal experience put this class over the top.

I'm almost finished with our Insider Threat Program...thanks to your course I had all the reference materials I needed!

**Marcie Spalding, CSSO**  
**Security & Administration Lead**  
**Next Century Corporation**

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I thoroughly enjoyed your course this week. It was definitely a fire hose of useful information.

**René Ruiz, PMP, CISSP**  
**Government Security Operations Systems & Technology Manager**  
**NetApp Inc.**

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Thanks Jim! Thanks again for the training! It was great!

**Melinda Nauta**  
**Human Resources Rep / Staff Assistant V / AFSO**  
**VT Group**

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Thank you Jim

You are the best! Really Enjoyed Your Class!!

**Kim D. Hall**  
**Facility Security Officer**  
**Trinity Technology Group, Inc.**

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Thank you again for the extremely informative and helpful Insider Threat Program Development training back in March.

**Brian C. George, PMP**  
**Facility Security Officer (FSO)**  
**Software AG Government Solutions, Inc.**

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Just wanted to say thanks for the materials that were provided in Atlanta, GA for the ITP course at SRC back in January. I am just now getting to really dive into the binder and it is a solid outline of all actions that need to happen for a successful ITP.

**Jonathan Camm**  
**Warehouse & Security Manager**  
**Final Mile Logistics**

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It was a pleasure attending the excellent course your company delivered last week.

**Roger Stokes**  
**NXIS Enterprises.com**  
**President / CEO**

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I really enjoyed the class in Torrance, CA and I learned a lot as well as receiving great tools. Thank you for a great and resourceful training.

**Laura Cano**  
**Symvionics, Inc.**  
**FSO / Director HR**

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Huge thanks for letting me sit in on your course. Amazing! Really! The material provided and the information that you went through was OUTSTANDING!

**Chuck Izzo**  
**Transunion**  
**Sr. Business Development Executive**  
**Government Information Solutions**

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Once again, great course and great information. I am certain that IMT's success with our Insider Threat Program will be a direct result of the information that you shared.

**Eric H. Kersey**  
**FSO / CSSO | IMT Corporation**

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Thank you so much for all the information presented during the class. This has greatly simplified the task of Insider Threat Program implementation.

**Jim Hollopeter, Director, Technology Development**  
**GIT Satellite Communications**

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You did a nice job on the training. Discussions were positive and informative and the materials give us a significant head start on Insider Threat Program development.

**Tim Linthicum**  
**Director, Government Security Programs**  
**Columbia, MD Site Manager**  
**Keysight Technologies, Inc.**

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Thank you for a very informative and rewarding training. It was everything advertised and more. You set the tone for the program by starting with and reinforcing how easy it would be to establish an Insider Threat Program. I can't wait to explore the resources you provided and start work on the Insider Threat Program Implementation template. Thank you for everything!

**Barbara V. Parham**  
**Vice President, Corporate Operations**  
**Quality Support, Inc.**

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Having recently taken Jim's insider threat training, I can vouch for him. His audience will always leave with an abundance of awareness, information, and helpful tools. Jim covers everything from IT controls to policy, training, and the never-fails-to-disappoint human factor.

**Cindy Faith / Tony Ward Consulting, LLC**

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Thanks for the tons and tons of information and re-confirmation of information! What an awesome presentation! I have been to a lot of classes and quite a few recently on Insider Threat and none so thorough as yours. I appreciate everything.

Thanks again...I really did learn a lot and feel a lot better about what I am doing and the direction I am moving in with my own program.

**Marianina St. Clair - MacPherson**  
**Facilities Security Officer &**  
**Physical & Industrial Security Chief**  
**Acting Qualifying Agent, Private Investigators Licensing Board**  
**SOC Hawthorne LLC**

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Thanks for the training and sharing your web site – so much really helpful information and awareness! Best wishes for your training upstart efforts.

**Sharon Thomson**  
**Social Security Administration**

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The Insider Threat training was very informative and helpful for OIS training purposes. I will be incorporating some of the material and videos into the trainings I host.

**Michelle Reeves**  
**Social Security Administration**

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This course was very informative and offered valuable information and contents.

Social Security Administration Employee

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Just wanted to say I really enjoyed the training last week. Your course provided a great blue print to create my company's Insider Threat Program.

**Thomas A. Stearns, CPP**  
**Enterprise Security,**  
**W.L. Gore & Associates, Inc.**

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Course was well taught, there was an overwhelming amount of resources, which is great because it allows the attendee to go through it all after learning the basics in the course.

**Amy Clark**  
**Facilities Security Officer**  
**Wartsila Defense, Inc.**

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Thank you again for all the information. It was an extremely informative session.

**Mark A. Morgan**  
**Information Security Manager**  
**Qorvo Semiconductor Company**

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Thanks for holding the Insider Threat class here at ARLIS last week. It was excellent and I learned a lot!

**Gregory W. Woosley**  
**University of Maryland**  
**Applied Research Lab For Intelligence And Security (ARLIS)**  
**Director of Security**

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This is the first commercial insider threat training I have received. I am confident this is one of the most thorough courses offered. The wealth of information and resources provided will allow any Insider Threat Program (ITP) Manager to utilize them to build their ITP

**Holly Stofa**

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I really enjoyed your class here at ARLIS last week. The level of exchanges and discussions by those in the class involved with running Insider Threat programs was extremely useful. Additionally, the training manual from the course provides a very detailed reference source for documents and forms that are critical for establishing an Insider Threat Program.

**Marilyn Maines**  
**Applied Research Laboratory for Intelligence and Security (ARLIS)**  
**University of Maryland / College Park**

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I would like to thank you for sharing your years of experience with us. This training has been an eye opener for me and the knowledge acquired will be helpful in putting preventative measures in place as it relates to Insider Threat. This course exceeded my expectation, Jim's knowledge and passion was clearly noticeable for which I appreciate.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

**Richard Alexander**  
**Staff Officer 2 J6 (CISO) / Trinidad & Tobago Defence Force**

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The class was very informative and hit on some very good aspects of Insider Threat that we are currently doing, and then some that we are not doing so good at.

**George Bentley**  
**Best Value Technology Inc.**  
**Acquisition Resource Center**  
**CSSO / Security Manager**

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Thank you for this wonderful course. Very intense, and I learned a great deal from you and the others.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

**Marty Snyder**  
**Motorola Solutions**

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Enjoyed learning how easy it is to find an Insider Threat who is witting or unwitting.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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The materials provided top notch templates, etc. are invaluable.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I hope my whole team can take this course. It was eye opening. I feel so much smarter.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I do honestly think that this is the best Insider Threat Program Training that I ever attended. I think Jason (2nd Instructor) was a great addition, and his presence should be sustained. Both instructors shared their thoughts and expertise from various perspectives, that we could all learn from.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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Excellent materials and detailed information to stand up an Insider Threat Program.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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This course was excellent. The instructors were very clear and thorough and I very much appreciated real world examples. Overall, fantastic.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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The training was great. A lot of great information. I really liked how we used the Insider Threat Program Management Handbook, and all the information on the USB thumb drive we can reference at a later time.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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Excellent source of materials. Wish I had these when I started developing my Insider Threat Program in 2013.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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Mr. Henderson presented a wide variety of real world Insider Threat examples. He also provided a lot of useful resources for future reference. His experience in the Insider Threat Mitigation field was demonstrated throughout all the topics presented.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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The course, covered all the aspects of an insider Threat Program and more. Jim is very knowledgeable and helpful with explaining the course materials at every level. This is exactly what I needed to improve the Insider Threat Program at my company.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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The Insider Threat Risk Mitigation Handbook is very clear and concise with great information. The PowerPoints presented were very clear. Thanks for this discussing each students questions individually.

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My company has a complex and great Insider Threat Program already. But by attending this course I confirmed we are on track, and I gathered new ideas to implement into my program. This class was fun, interactive and eye-opening. I enjoyed every interaction. Thank you Jim and Shawn. I suggest anyone that has an Insider Threat Program take this class.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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My DSS Industrial Security Rep looked at the training materials and said they were great.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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This was a great course and very detailed. It was a relaxed environment. The information and training materials provided are invaluable.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

I liked the course. The format was great, with real world experienced instructors, making it easy to understand, and was very Interactive.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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All the training was excellent. Very informative with real life situations and discussions were very helpful.

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I really liked the course. The approach of collaborative discussions was unique and beneficial. Jim has a wealth of knowledge and experience with the insider threat.

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I found the overall course to be excellent. I learned some additional information that I can take back that will help enhance my current Insider Threat Program. I also gained information that I believe will be beneficial to my Facility Security Officer, Information Systems Security Manager and IT department. Overall a great course.

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I would definitely recommend the Insider Threat Program Development training. I typically attend SANS training courses. This training was right on par with their courses.

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Jim's approach to teaching the course is outstanding. He teaches it at a real world level that can be understood by many individuals with different levels of experience. Jim tries to get students to think like a malicious insider, because malicious insiders don't care about regulations, policies, your insider threat program and risk management. His examples of how a malicious insider can steal data are simply outstanding. The Insider Threat Risk Mitigation Handbook is a great resource for assessing an organization for insider threat vulnerabilities.

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The training was very informative and provided me everything I need to start building my company's Insider Threat Program. The overview of insider threat incidents was mind blowing. Unfortunately DSS is not providing much help on NISPOM Conforming Change 2 implementation. Any training materials DSS has are way to basic. The instructor has way more knowledge than DSS and DSS Reps on implementation of an Insider Threat Program. It was also great having a DSS Rep in attendance for questions, and who appeared was also learning. This class should be the standard training class that all DSS Reps and contractors must attend.

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I would also recommend this course for Human Resources, IT and Legal as these departments generally have no understanding of the NISPOM Insider Threat Program requirements.

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I received a ton of information and documents to be used to create an Insider Threat Program. If I had not gone to this class, I would still be searching for answers from people who knew about the same as I did about an Insider Threat Program, which would be zero. I recommend this training to other soon to be Insider Threat Program Managers, and others who will be in the insider threat working group.

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I would absolutely recommend this course. You have defined the things that DSS hasn't done, in a very clear training package.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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The Insider Threat Program Development Training was a great course. DSS needs to make it the standard for all of Industry.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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I would absolutely recommend this course. Perfect course to be knowledgeable about Insider Threat Program requirements and why it is necessary to get all stakeholders on board. Great instructor, clear, relevant information. Great examples and concepts. Really appreciate all the class materials.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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What a fantastic course. I feel so prepared now and I plan to recommend his course to everyone in the Hampton Roads NCMS Group. The resources and templates you provided were awesome. This course far exceeded my expectations, and my expectations were high.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I would definitely recommend this course. I wouldn't change anything. The format was perfect. The wealth of information provided was well worth the price.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received.

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Excellent training and material. I will definitely recommending this training.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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The reference materials and checklists will be invaluable for setting up the Insider Threat Program, Policy, Training, Executive Management Buy-In and meeting DSS Compliance. Thanks so much for your outstanding support for this critical issue.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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I was glad to have attended this valuable course with detailed information on the insider threat.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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Absolutely phenomenal class and materials. Literally everything needed to build an Insider Threat Program.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I would recommend this course to other security professionals. The DVD was awesome. All that information is great to have.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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I would definitely recommend course to peers seeking to establish an effective and robust Insider Threat Program.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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I think the class was great. There was a lot of great information provided. **Student Rating:** This class is above average compared to other training courses I have attended.

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I would definitely recommend this course to other security professionals. Hands down the best. The information is the best I have ever seen. You did a splendid job of sharing this information.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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This was a great course with tons of valuable information. This gives me the tools to assist my FSO in setting up The Insider Threat Program. This course will help anyone who is in need of the material to create an Insider Threat Program from scratch.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I walked away with more information than I expected. The course covered both possessing and non possessing facilities. The instructor took the time to answer all questions and explained everything.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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The training cleared up a lot of ambiguity. I do not feel as overwhelmed about the NISPOM Insider Threat Program requirements, as I did before I came to the class. Excellent organization of contents. Jim was very knowledgeable which gives the course a lot of credibility. I would definitely recommend to other security professionals.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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The Insider Threat Program training provided excellent resources and real world examples of Insider threat incidents. I would highly recommend this training.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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This was an excellent course. The materials distributed will be an integral part of establishing our company's Insider Threat Program.

**Student Evaluation Rating: Above Average** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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I would definitely recommend this course. It is evident that the instructor is incredibly knowledgeable and I appreciate his willingness to share that knowledge. The Insider Threat Program template and resources alone were worth the cost of the course.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I would highly recommend this course as it is very detailed and covers all the bases for Insider Treat Program development.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I would definitely recommend the Insider Threat Program Development training. Jim is an awesome and interesting instructor. I learned a lot.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I would definitely recommend this training. The course is designed to accommodate all possible "Insider Threat Risks". Jim updates and modifies the class to the audience. Don't change a thing with the delivery of the training. Additionally I will look to Insider Threat Defense for other security training in the future.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I would definitely recommend this course. I went from near zero knowledge about Insider Threats, to feeling like an expert.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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I highly recommend this training to all Security Professionals who need guidance on implementing an Insider Threat Program in their facility. Very well-rounded information that is up to date.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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This training was very beneficial and helpful. Many questions were clarified and my confusion was reduced. Jim was very thorough; he took time to listen to students comments, questions and concerns.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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Thank you for sharing so much of your knowledge and experience with the class. It is much more than what my agency has ever told me in our internal training.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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This class is an incredible wealth of knowledge and resources.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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The course contains a tremendous amount of information. My current Insider Threat Orogram would be considered basically at infancy. I have a lot of material to bring back to help make the working group more effective.

**Student Evaluation Rating: Excellent** - The best Insider Threat Program Development-Management training, information and resources I have received

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Really liked all the templates and information that can be used to create a robust Insider Threat Program.

**Student Evaluation Rating: *Above Average*** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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Excellent course, very thought provoking. Will recommend to the VP / General Manager that new Human Resource Manager also take this course.

**Student Evaluation Rating: *Excellent*** - The best Insider Threat Program Development-Management training, information and resources I have received

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Information provided and the amount of take home material is exceptional. I not only learned a great deal in this course, I'm excited to bring it back to my company to apply it.

**Student Evaluation Rating: *Excellent*** - The best Insider Threat Program Development-Management training, information and resources I have received

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The information and resources alone are extremely valuable. Allowing for open conversations and discussions is beneficial as well.

**Student Evaluation Rating: *Above Average*** - Compared To Other Insider Threat Program Development-Management Training I Have Attended

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The course is very well put together, extremely informative and offers a vast amount of useful information. The material provided will most definitely enhance my Insider Threat Program.

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Please contact the Insider Threat Defense Group if you have any questions about our training, consulting services.

**Jim Henderson, CISSP, CCISO**  
**CEO Insider Threat Defense Group, Inc.**  
**Insider Threat Program (ITP) Development, Management & Optimization Training Course Instructor**  
**Insider Risk / Threat Vulnerability Assessment & Mitigation Specialist**  
**ITP Gap Analysis / Evaluation & Optimization Specialist**

**Founder / Chairman Of The National Insider Threat Special Interest Group**  
**Founder / Director Of Insider Threat Symposium & Expo**  
**Insider Threat Researcher / Speaker**

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**Last Update: 4-22-24**